CRISP Services for Prescribers

Single Sign-On (SSO)
Single Sign-On (SSO) is a CRISP Feature implemented to enable quicker and more efficient access to the CRISP Clinical Query Portal through an organization’s EHR. SSO enables clinical staff to click a single button inside their EHR to pull up that patient’s medical record.

How Does SSO Work?
Through an integration with the EHR vendor, a user who is logged in to a patient’s chart can click on a CRISP button that is built directly into the EHR. The users and the patient information is then securely transmitted to CRISP. CRISP launches a window within the EHR that displays clinical information, including PDMP data for appropriate users, from the patient summary screen of the Clinical Query Portal.

PDMP Integration into EHRs
CRISP understands the workflow concerns of providers having to leave their EHR to check the PDMP. CRISP has developed a solution to allow providers to view PDMP information directly in the context of their EHR. The PDMP information for a particular patient would display on a patient’s chart.

How Does PDMP Integration Work?
CRISP will work with the EHR vendor to integrate the PDMP solution. When a prescriber with the appropriate credentials access a patient’s chart, the patient information is securely transmitted to CRISP. CRISP then populates the designated PDMP section of the chart with PDMP data for that particular patient.

In-Context Notifications

Prescriber Relationship
CRISP is able to provide In-Context Notifications directly into an EHR. One such notification will display that a patient has an existing prescribing agreement or consent with a provider. The alert will display the organization and a contact phone number. CRISP believes this information can be used to inform prescribers’ decision making and improve care coordination among prescribers.

How Do In-Context Notifications Work?
In-Context Notifications are a two-part process. CRISP will work with the EHR vendor to integrate the alert so it shows up on a patient’s chart. When a user accesses a patient’s chart, the patient information is securely transmitted to CRISP. If an In-Context Alert exists for the patient, information is pushed to the chart to appear.

In order to display the existence of a prescribing relationship, CRISP will work with prescribers to gather this information. If you have a prescribing agreement or consent with your patient’s and would like to communicate this information to other providers, please contact CRISP.

For more information and to sign up for CRISP Prescriber Services call 1.877.95.CRISP (27477) or email support@crisphealth.org.