What is Health Information Exchange and why is it important?

Health Information Exchange, or HIE, is a way of instantly sharing health information among doctors' offices, hospitals, labs, radiology centers, and other health organizations. HIE allows delivery of the right health care information to the right place at the right time, providing safer, more timely, efficient, patient-centered care. CRISP, an independent nonprofit organization, is responsible for developing and maintaining the HIE in Maryland and the District of Columbia.

What are the benefits of having an HIE?

Through an HIE, providers will have immediate access to important information in order to make more informed treatment decisions. Having access to the HIE will help to avoid repeat tests, unneeded procedures, medical mistakes, and costly medical bills.

How is my medical information kept private?

The Regional HIE follows HIPPA laws and protects your medical information and overall privacy. You can choose to opt-out of CRISP. Opting out will prevent providers from accessing your data through CRISP. In accordance with the law, public health reporting and controlled dangerous substances information will still be available through CRISP.

How do I opt out?

You can pick up an opt-out form in the office today and return it to CRISP, or you can opt-out by calling or visiting our website listed below. Patients are responsible for returning the opt-out form to CRISP.

How do I learn more about CRISP?

To learn more about CRISP, The Regional Health Information Exchange, visit the CRISP website at www.crisphealth.org, or call 1.877.952.7477, or email support@crisphealth.org. There are several fact sheets and brochures available to view or download on our website.

CRISP
Connecting Providers With Technology to Improve Patient Care Across the Region

www.crisphealth.org