



PDMP FAQ

1. How do I check if I am registered for the PDMP?

- **If you are a CDS prescriber**, you can begin the Auto-Registration Process. Complete the first step of entering your DEA and license number. If an account exists for those credentials, you will be alerted on the screen and an email will be sent to the email address on record with CRISP.
- **If you are a Pharmacist or Delegate**, please contact CRISP (877-952-7477 or support@crisphealth.org).

2. How can I receive confirmation that I have registered for PDMP?

- For individual confirmation, CRISP will provide an email stating the date you successfully completed registration, following successful completion of registration.
- For multiple individuals or an overall organization, CRISP will work with a central Point of Contact at the organization and provide confirmation over email.

3. Can out-of-state pharmacists have access to the Maryland PDMP?

- Pharmacists who are employed outside of Maryland, but who possess a Maryland pharmacist's license and dispense to Maryland residents are allowed to have access to the PDMP. The mandated registration by July 1, 2017, also applies to this group.
- Pharmacists who are employed outside of Maryland that do not have a Maryland license and do not dispense prescriptions to Maryland residents cannot have access to the PDMP. Instead, they can access Maryland PDMP through their state's PDMP solution, provided Maryland is participating in interstate data through the PMP InterConnect hub with that state.

4. Are pharmacists working in other states (not in Maryland), including pharmacists with mail-order pharmacies, required to register for PDMP?

- Yes, the mandated registration requirement applies to all dispensers with an active Maryland pharmacist license dispensing to Maryland residents (regardless of state they physically work in). Pharmacist registration is required by July 1, 2017.

- 5. Can out-of-state prescribers have access to the Maryland PDMP?**
 - Prescribers in states bordering Maryland (Delaware, DC, West Virginia, Northern Virginia, and Southern Pennsylvania) can have access to the Maryland PDMP (within reason). If you are a provider practicing outside of these states, you should contact your home State to determine if they participate in 'interstate data sharing' through the PMP InterConnect data sharing hub. Maryland currently shares with limited states, but will continue adding new connections.

- 6. Are CDS prescribers working in other states (not in Maryland) required to register for PDMP?**
 - No, only prescribers who are Maryland-licensed health care professionals authorized by law to prescribe Schedule II-V controlled dangerous substances (CDS) are required to register under the PDMP Registration Mandate.

- 7. Can Veterans Administration or other federal healthcare providers register with the PDMP?**
 - If you are a CDS prescriber or a pharmacist authorized to prescribe or dispense, respectively, at a federal facility located in Maryland, you may register for and access PDMP data.

- 8. I am a pharmacist with an active Maryland license number, but I am not dispensing/practicing. Am I required to register with the PDMP?**
 - Yes, the legislation applies to all pharmacists with an active Maryland pharmacist license (regardless of their employment status). For pharmacists that fall into this category, when you register for the PDMP, enter "No Organization" in the Organization field presented during registration.

- 9. I am new to practicing or prescribing controlled dangerous substances in the state and do not have a DEA or CDS permit yet. How do I register?**
 - If you do not have a DEA or CDS permit yet, please go to the Standard Registration process. In the DEA field, please enter "No DEA" and in the CDS field, enter "No CDS". You will get a registration confirmation, but will not be issued a username and password to view the PDMP data until you provide CRISP with your active DEA and CDS. You may contact CRISP Support at support@crisphealth.org or 877-952-7477 to provide proof of DEA and Maryland CDS permit numbers.

10. I am a Resident Physician and prescribe under my hospital's Organizational DEA and CDS number. Am I required to register with the PDMP? How do I register?

- Yes, all prescribers who are Maryland-licensed health care professionals authorized by law to prescribe controlled dangerous substances (CDS) are required to register.
- Resident physicians without their own individual DEA and CDS numbers can register with their organizational DEA + DEA Suffix (provided by their healthcare organization) by going to the Standard Registration process. If you have your own individual DEA and CDS, you can utilize the Auto-Registration process.
- If you are a physician resident or intern without any prescriptive authority, you do not fall under the PDMP registration mandate. You can register for access as a Delegate. You will be delegated PDMP access by a supervising prescriber already registered with PDMP

11. What is the 'Organization' field and why do I need to affiliate with one?

- Understanding which organization you are affiliated with can facilitate the delegator/delegate relationship, if established at a later time. If you would like to also access the clinical data (not just PDMP) in the Query Portal, an organization is needed. CRISP is happy to discuss other services with you and your organization that could assist workflows, transitions of care, care management, and communication amongst providers.
- If you are registering for PDMP-only access through the Auto-Registration process, you will not be asked for your Organization of affiliation. If you are going through the Standard Registration process and only wish to have PDMP access, please enter "No Organization" for the Organization field.

12. I work at multiple locations, which organization would I register under?

- Please register under your primary work location (or simply select one if equal time is spent across multiple organizations).
- If you are only registering for PDMP access, you do not need to affiliate with an existing Organization or create a new Organization account in CRISP. Simply enter "No Organization" for this field.

13. If I am not affiliated with any organization, which organization would I register under?

- When you register and are asked for your Organization, please register under the "No Organization" option. You will be able to type in and select the "No Organization" organization name when searching through the account options.

14. I am already registered for PDMP but I am terminating my job at my current organization. What do I do?

- If the email account that you use for CRISP becomes inactivated (job change or for any other reason), please contact CRISP to ensure we have an updated an e-mail address. The email address should be one that only you can access. Please work with CRISP to ensure your access to PDMP is still active.

15. How do I register as a delegate?

- Delegates must register with CRISP and be verified by an organizational point of contact. Delegates must register through the Standard Registration Process during which they must identify a Delegator, who is a PDMP-registered Prescriber or Pharmacist. CRISP contacts the Delegator via email for confirmation prior to finalizing the relationship and authorizing the Delegate access to the CRISP Query Portal and PDMP data.
- Delegates and Delegators also have the option of contacting the CRISP Support Team to initiate a new Delegate/Delegator relationship; CRISP will verify the relationship with the Delegator before finalizing.

16. If I do not log into my CRISP account, it will become locked after 90 days, and I will need to contact CRISP to unlock the account. If my account goes inactive because I did not have a need to log in during a 90-day period, will I be in violation of the PDMP registration and/or use mandates?

- No, you are not in violation of any mandates simply by allowing your CRISP account to become locked from inactivity. Under the registration mandate, you need only register once ever and you are considered registered regardless of whether your account is “active” or “inactive.”