

Benefits of Health Information Technology for **LONG-TERM CARE**



CRISP
Connecting Providers with Technology
to Improve Patient Care Across the Region

In long-term care (LTC) facilities, physicians and directors of nursing are faced with unique challenges associated with coordinating care for patients transitioning to and from multiple care settings. These challenges with care coordination can be resolved by enhancing communications between hospitals and LTC providers on their shared patients. CRISP is currently working with long-term care organizations to improve care coordination using our secure, HIPAA-compliant HIE services. CRISP welcomes the opportunity to work with LTC facilities to enable more seamless care across office visits, procedures, hospitalizations, lab and radiology testing, long-term care, community and home-based care.

Some of the benefits to LTC facilities for participating with CRISP are:

- The ability for off-site physicians to receive real time alerts upon patient hospitalizations through CRISP's Encounter Notification Service
- The ability to access patient health information from other health care facilities for improved coordination and continuity of care through the CRISP Query Portal
- Time saved from faxing and calling other providers for clinical information
- Quick access to laboratory results and radiology reports
- Access to hospital discharge medication information

Accessing Patient Health Information through Maryland's State-Designated HIE

The Chesapeake Regional Information System for our Patients (CRISP) is Maryland's State-Designated HIE, which includes patient health information from Maryland hospitals and other health facilities, such as laboratory and radiology centers. All 46 acute care hospitals in the State submit data to CRISP on patient admissions, discharges, and transfers, and many hospitals also provide laboratory, radiology, and clinical documents. A complete list of organizations that submit information to CRISP is available on the CRISP website under Participating Providers at: <http://www.crisphealth.org>.

CRISP Query Portal

- Providers can log into the CRISP query portal online and search for available patient health information, such as demographics, laboratory results, radiology reports, discharge summaries, operative and consult notes, and medication fill history.
- The query portal is accessible through the Internet; providers do not need to have an EHR to access the system, and there is no charge for its use.

Encounter Notification Service

- Providers can receive alerts when one of their patients has an encounter at a Maryland hospital, including an admission, discharge, or transfer.

Register for CRISP Services

Please go to www.crisphealth.org and click the register here for CRISP services button to begin the onboarding process. If you have any questions please contact support@crisphealth.org or call **877.952.7477**.

