



Introducing the New CRS Landing Page

What is changing?

- Instead of having two separate CRS Reporting sites (one for Static Excel-based reports and another for Tableau interactive reports) there will now be a single site for all reports - <https://reports.crisphealth.org/>

Why the change?

- To make it easier for users who rely on reports from both sites
- Using new technology, we made the site easier to access reports more quickly, with less clicks and more user- friendly by allowing you to customize your reports page

What do I need to do?

- Login as you have always done with your same username and password.
- Take a few minutes to review the remaining slides in this presentation to learn how to customize your landing page and see some of the other new features

When will the changes happen?

- Monday, July 10th the new CRS Landing Page will be up and running

What if I have questions?

- Call us at 1-877-952-7477 or email us at support@crisphealth.org



Getting Started

CRISP Reporting Service is optimized for a Chrome browser.

Enter the CRISP Reporting Service URL into your browser window: <https://reports.crisphealth.org/> (and bookmark this link!).

You will be prompted for your User Name and Password, if you are not already authenticated.

Secure | <https://idp.crisphealth.org/adfs/ls/?SAMLRequest=fZLLTsMwEEV%2FJf1%2E>

Sign In

idp.crisphealth.org

Type your user name and password.

User name: Example: Domain\username

Password:

WARNING: CRISP policy prohibits username and password sharing.
Violation could result in account termination.



Landing Page

New combined Static Portal and Tableau landing page

Uses cards and sub cards to organize reports by report type

Minimize user clicks

Customized for each user

Customizable by user

The screenshot displays the CRISP Reporting Services dashboard. At the top left is the CRISP logo and the text 'CRISP REPORTING SERVICES'. The main area is titled 'Your Dashboard' and contains a grid of nine cards: PAU, Populations, QBR, Casemix, Readmissions (highlighted in green), Total Cost of Care, Key Metrics, Notifications, and Patient Enrollment. A 'Preview' window on the right shows a 'Readmissions' report with a data table. Annotations with orange lines point to various UI elements: 'Home Navigation' (logo), 'Card Dashboard' (Populations card), 'Show/Hide Cards' (toggle icons), 'Card Navigation' (arrow icons), 'Logout' (top right), and 'Preview' (right sidebar).

Readmissions
RY18 IP Readmissions by Clinical Service Line of Initial Discharge
Table with columns: Date, Readmissions, etc.



Report Preview

Hover over each card and the report preview window will be displayed, providing more report details.

The screenshot shows the CRISP Reporting Services interface. The dashboard includes a grid of six report cards: QBR, Populations (highlighted), Casemix, PAU, Readmissions, and Transfer. A preview window for the 'Populations' report is displayed, showing a title 'Frederick Memorial and Statewide Patient Utilization' and two bar charts comparing patient utilization between Frederick Memorial and Statewide. Below the charts is a data table with columns for 'Populations', 'Readmissions', 'PAU', and 'Transfer'.



Report Sub Cards

Double click on the Report card to launch the Report sub card.

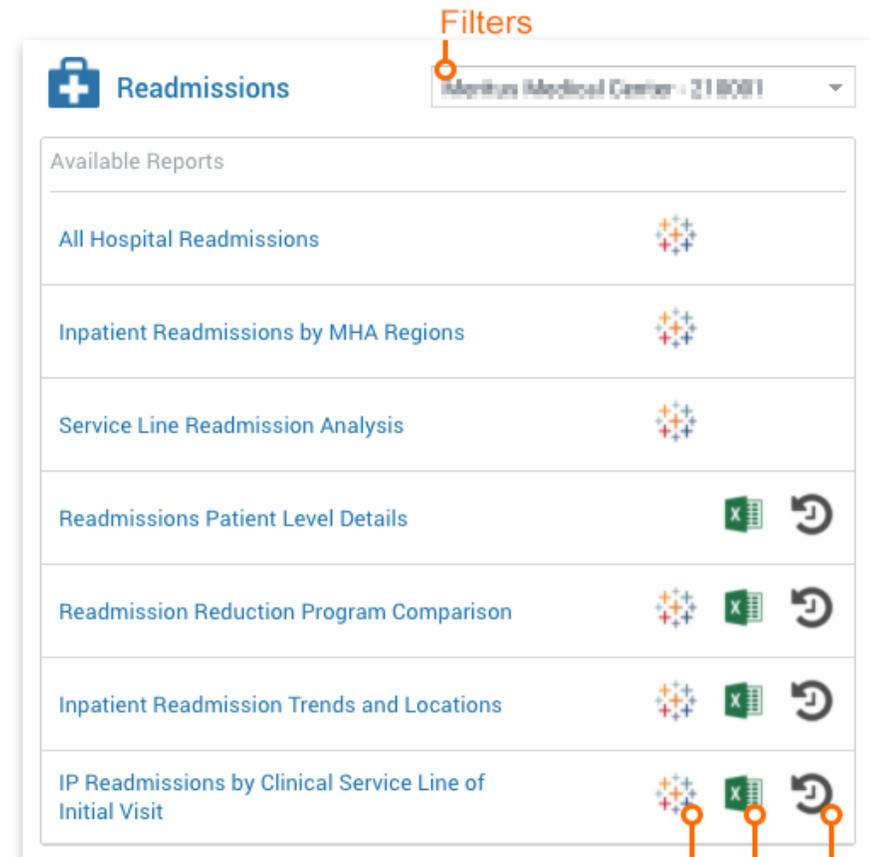
The Report sub card provides links to additional reports within the Report card.

Depending on the report type, you can view the report in Tableau and/or Excel workbook.

Hover over the   icons to view a preview of the report.

Some reports may have multiple versions. To view an archive of the reports, click on the archive icon.

Depending on your access rights, you can use the filter to view reports for different hospitals.



View Tableau Report

Download Excel

Revision History



Download an Excel Report

Click the Excel icon to download the corresponding Excel report.

If there is no icon, the report is not available for download.

Find the downloaded Excel file in your computer's download folder.

Readmissions Meritus Medical Center - 218081

Available Reports

All Hospital Readmissions		
Inpatient Readmissions by MHA Regions		
Service Line Readmission Analysis		
Readmissions Patient Level Details		
Readmission Reduction Program Comparison		
Inpatient Readmission Trends and Locations		
IP Readmissions by Clinical Service Line of Initial Visit		



View Archive Reports

Click the  button to view archived versions of each report.

Archived versions will be named by date.

Click on the archive report to download.





View a Tableau Report

To view a table report click on the Tableau Icon.

The report will open in a new tab in your browser.

All reports have a collapsible menu option on the left panel. Click on the side navigation arrow to expand the menu option.

Click on the report name to view the additional reports.

To return to the Report dashboard click on the CRISP logo on the top left.

CRISP REPORTING SERVICES

RY18 Inpatient Readmissions by MHA Regions for Medicare Fee For Service

Medicare FFS Inpatient Hospital Utilization - Statewide

	January	February	March	April	May	June	July	August	September	October	November	December	Medicare Total - FFS
Statewide													
Number of Payers	21,079	18,868	20,050	20,100	20,497	19,226	18,771	18,338	18,888	20,188	18,227	20,838	211,244
IP Discharges With CRISP BID	18,567	18,509	17,288	17,000	17,884	18,821	17,059	18,761	18,837	17,491	15,734	18,106	185,968
IP Discharges	3,750	2,774	2,879	2,898	3,099	2,825	3,541	2,795	3,099	3,094	3,113	3,113	34,881
IP Inpatient Readmissions	2,200	1,888	2,181	2,388	2,749	3,088	2,788	3,048	3,088	2,588	3,038	3,108	33,018
IP Inpatient Readmissions	850	788	788	807	864	808	773	778	881	823	788	883	8,888
Inpatient Readmit Rate	12.28%	12.15%	12.18%	11.88%	12.12%	12.88%	12.87%	11.82%	11.82%	11.82%	11.82%	11.82%	11.82%
Inpatient Readmit Rate	4.24%	4.52%	4.55%	4.55%	4.88%	4.88%	4.48%	4.88%	4.84%	4.78%	4.78%	4.78%	4.87%
Inpatient Readmission % of Total	11.45%	11.84%	12.21%	12.25%	12.25%	12.78%	12.78%	12.48%	12.48%	12.48%	12.48%	12.48%	12.48%
Inpatient Readmission % of Total	28.28%	28.28%	28.78%	28.88%	28.71%	28.24%	28.28%	28.28%	28.28%	28.28%	28.28%	28.28%	28.28%
Expected IP Readmissions	2,881	2,808	2,788	2,807	2,882	2,882	2,771	2,878	2,878	2,878	2,878	2,878	33,018
IP Readmit Ratio	1.07	1.08	1.03	1.03	1.08	1.08	1.08	1.03	1.03	1.03	1.03	1.03	1.03
Unadjusted IP Readmit Rate	17.19%	17.34%	16.85%	16.77%	17.31%	17.88%	17.88%	16.82%	16.82%	16.82%	16.82%	16.82%	16.82%
Risk-Adjusted IP Readmit Rate	14.88%	14.81%	14.21%	14.23%	14.81%	14.88%	14.71%	14.78%	14.23%	14.23%	14.23%	14.23%	14.23%

Medicare FFS Inpatient Hospital Utilization - Regional

	January	February	March	April	May	June	July	August	September	October	November	December	Medicare Total - FFS
Region/MHA													
Baltimore City													
Number of Payers	5,000	5,550	5,750	5,888	5,881	5,000	5,100	5,411	5,415	5,885	5,718	5,811	64,781
IP Discharges With CRISP BID	5,000	5,000	5,750	5,888	5,881	5,000	5,100	5,411	5,415	5,885	5,718	5,811	64,781
IP Discharges	5,000	4,500	4,750	4,888	4,881	4,000	4,100	4,411	4,415	4,885	4,718	4,811	56,881
IP Inpatient Readmissions	1,000	800	800	800	800	800	800	800	800	800	800	800	8,881



Tableau Report Features

Each report will be slightly different but some common features available in most reports are the ability to export to PDF, download the report in an Excel workbook, and some reports may have additional filter by Hospital, Payor Group, Start Date & End Date.

CRISP
Connecting Providers with Technology to Improve Patient Care

CRISP REPORTING SERVICES

Side Navigation | Tabs | Filter | Export to PDF

RY18 Inpatient Readmissions by MHA Regions for Medicare Fee For Service

Medicare FFS Inpatient Hospital Utilization - Statewide

		2014												Medicare Total - FFS
		January	February	March	April	May	June	July	August	September	October	November	December	
Statewide	Number of Payers	27,379	28,850	29,359	29,753	29,457	29,229	29,771	29,328	29,899	30,192	30,227	30,039	281,344
	IP Discharges With CRISP SID	21,073	20,866	20,283	20,126	20,403	19,204	19,769	19,338	19,688	20,178	19,227	20,488	161,320
	IP Discharges	18,167	18,359	17,289	17,262	17,594	16,821	17,259	16,791	16,517	17,491	16,714	16,190	136,046
	IP Readmissions	3,150	2,276	2,879	2,888	3,009	3,008	2,514	2,705	2,666	3,281	2,664	3,111	24,481
	IP Intra Readmissions	2,289	1,288	2,101	2,088	2,190	1,889	2,188	1,949	1,889	2,088	1,829	2,180	16,979
	IP Inter Readmissions	861	988	778	800	819	620	525	756	777	1,193	835	931	7,502
	Intra Readmit Rate	12.28%	12.14%	12.16%	12.12%	12.02%	12.02%	12.07%	11.92%	11.82%	11.87%	11.89%	11.89%	11.99%
	Inter Readmit Rate	4.91%	4.82%	4.45%	4.80%	4.87%	4.48%	4.80%	4.80%	4.84%	4.76%	4.76%	4.97%	4.87%
	Intra Readmission % of Total	11.45%	11.97%	13.21%	11.29%	11.29%	11.29%	11.29%	11.29%	11.29%	11.29%	11.29%	11.29%	11.29%
	Inter Readmission % of Total	28.30%	28.22%	29.17%	28.80%	29.11%	29.24%	29.24%	29.24%	29.24%	29.24%	29.24%	29.24%	29.24%
	Expected IP Readmissions	2,869	2,820	2,768	2,827	2,862	2,862	2,771	2,878	2,817	3,163	2,828	3,073	23,926
	IP Readmit Rate	1.57	1.58	1.53	1.53	1.58	1.58	1.58	1.58	1.53	1.54	1.54	1.53	1.54
	Unadjusted IP Readmit Rate	17.10%	17.04%	16.90%	16.77%	17.04%	17.04%	17.04%	17.04%	17.04%	17.04%	17.04%	17.04%	17.04%
	Risk Adjusted IP Readmit Rate	14.88%	14.87%	14.21%	14.25%	14.81%	14.85%	14.71%	14.78%	14.78%	14.78%	14.78%	14.78%	14.81%

Medicare FFS Inpatient Hospital Utilization - Regional

		2014												Medicare Total - FFS
		January	February	March	April	May	June	July	August	September	October	November	December	
Region/MHSA	Number of Payers	6,200	5,550	5,735	5,889	4,983	5,100	5,046	5,547	5,425	5,890	5,218	5,411	46,911
Baltimore City	IP Discharges With CRISP SID	5,200	5,327	5,750	5,889	4,989	4,989	5,100	5,547	5,425	5,890	5,218	5,411	46,911
	IP Discharges	3,117	4,266	4,724	4,898	4,098	4,098	4,098	4,098	4,098	4,098	4,098	4,098	32,911
	IP Readmissions	1,048	883	880	882	884	871	1,000	871	882	882	794	881	7,128
	IP Intra Readmissions	762	712	712	712	712	712	712	712	712	712	712	712	5,712



Tableau Report – Export to Excel

PDF and Excel export options available as appropriate.

To export the report to Excel, click the Excel button in the upper right hand corner.

Clicking this button will download the exported Excel workbook to your download folder.

The screenshot shows a Tableau report titled "RY18 Inpatient Readmissions by MHA Regions for Medicare Fee For Service". The interface includes a side navigation menu on the left, a top navigation bar with the CRISP logo and "CRISP REPORTING SERVICES", and a top right corner with "Export to PDF" and "Excel" buttons. The main content area displays a table of Medicare FFS Inpatient Hospital Utilization - Statewide for 2014, with columns for months and a total for Medicare FFS. Below this is a table for Medicare FFS Inpatient Hospital Utilization - Regional, with columns for Region/MHA, City, and months. The "Excel" button is highlighted with an orange box and a label "Excel".

		2014												Medicare FFS - PFD
		January	February	March	April	May	June	July	August	September	October	November	December	
Statewide	Number of Placements	27,279	18,858	20,250	20,703	20,457	19,229	18,771	18,338	18,888	20,188	18,327	20,039	221,244
	# Discharges With CRISP SID	20,373	16,860	20,003	20,126	20,003	19,204	18,768	18,338	18,888	20,178	18,327	20,039	211,200
	# Discharge/Chargers	18,268	16,268	17,268	17,268	17,268	18,268	17,268	18,268	17,268	17,268	17,268	17,268	18,268
	# Readmissions	3,150	2,774	2,879	2,888	3,889	2,825	2,841	2,705	2,888	2,881	2,564	3,113	14,487
	# Intra Readmissions	2,280	1,888	2,101	2,288	2,740	1,888	2,188	1,848	1,888	2,088	1,828	2,188	11,878
	# Inter Readmissions	860	786	778	800	864	808	773	778	800	800	800	800	2,609
	Intra Readmit Rate	12.28%	12.18%	12.18%	12.18%	12.18%	12.18%	12.18%	12.18%	12.18%	12.18%	12.18%	12.18%	12.18%
	Inter Readmit Rate	4.94%	4.85%	4.85%	4.85%	4.85%	4.85%	4.85%	4.85%	4.85%	4.85%	4.85%	4.85%	4.85%
	Intra Readmission % of Total	71.45%	71.87%	71.21%	71.22%	71.22%	71.22%	71.22%	71.22%	71.22%	71.22%	71.22%	71.22%	71.22%
	Inter Readmission % of Total	28.55%	28.13%	28.79%	28.78%	28.78%	28.78%	28.78%	28.78%	28.78%	28.78%	28.78%	28.78%	28.78%
	# Readmissions	2,880	2,601	2,798	2,820	2,860	2,880	2,771	2,878	2,877	2,763	2,628	2,973	13,900
	# Readmit Rate	1.07	1.08	1.03	1.03	1.08	1.08	1.08	1.03	1.03	1.03	1.03	1.03	1.03
	Unadjusted # Readmit Rate	17.1%	17.2%	16.50%	16.77%	17.2%	17.2%	17.2%	16.2%	16.2%	16.2%	16.2%	16.2%	17.1%
	Risk Adjusted # Readmit Rate	14.88%	14.81%	14.27%	14.25%	14.87%	14.88%	14.71%	14.78%	14.23%	14.23%	14.23%	14.23%	14.87%

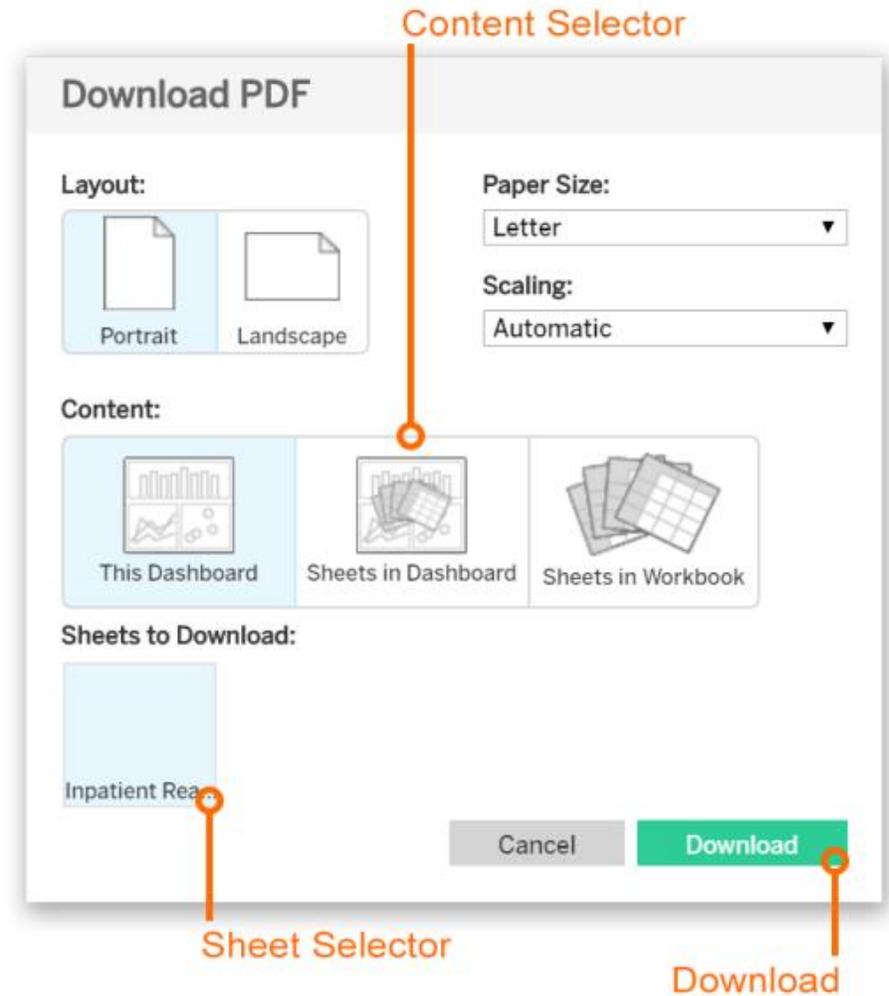


Tableau Report – Export to PDF

To export the report to PDF, click the Print button in the upper right hand corner.

Clicking this button will show the PDF export menu.

Click on the download button to download the exported PDF report to your download folder.





Customize Report Dashboard

To customize which Cards appear on your dashboard:

- Click the Tool icon
- A list of available reports will be displayed
- Click the checkbox to select from the available reports, which reports to display on your dashboard

Your customizations will be saved for the next time you login.

Click the Previous/Next Card Navigation buttons to see more cards.

The screenshot shows a dashboard titled "Your Dashboard" with six blue cards arranged in a 3x2 grid. The cards are labeled: PAU, Populations, QBR, Casemix, MHAC, and Readmissions. A settings menu is open on the right side of the dashboard, displaying a list of reports with checkboxes. The "PAU" checkbox is highlighted in orange. The menu also includes navigation buttons (back, forward) and a close button (X).

Report	Selected
PAU	<input checked="" type="checkbox"/>
Populations	<input checked="" type="checkbox"/>
QBR	<input checked="" type="checkbox"/>
Casemix	<input checked="" type="checkbox"/>
MHAC	<input checked="" type="checkbox"/>
Readmissions	<input checked="" type="checkbox"/>
Transfer	<input checked="" type="checkbox"/>
Total Cost of Care	<input checked="" type="checkbox"/>
Key Metrics	<input checked="" type="checkbox"/>
Notifications	<input checked="" type="checkbox"/>
Patient Enrollment	<input checked="" type="checkbox"/>



Customizing the Landing Page





Customize Report Dashboard

To rearrange cards on your dashboard:

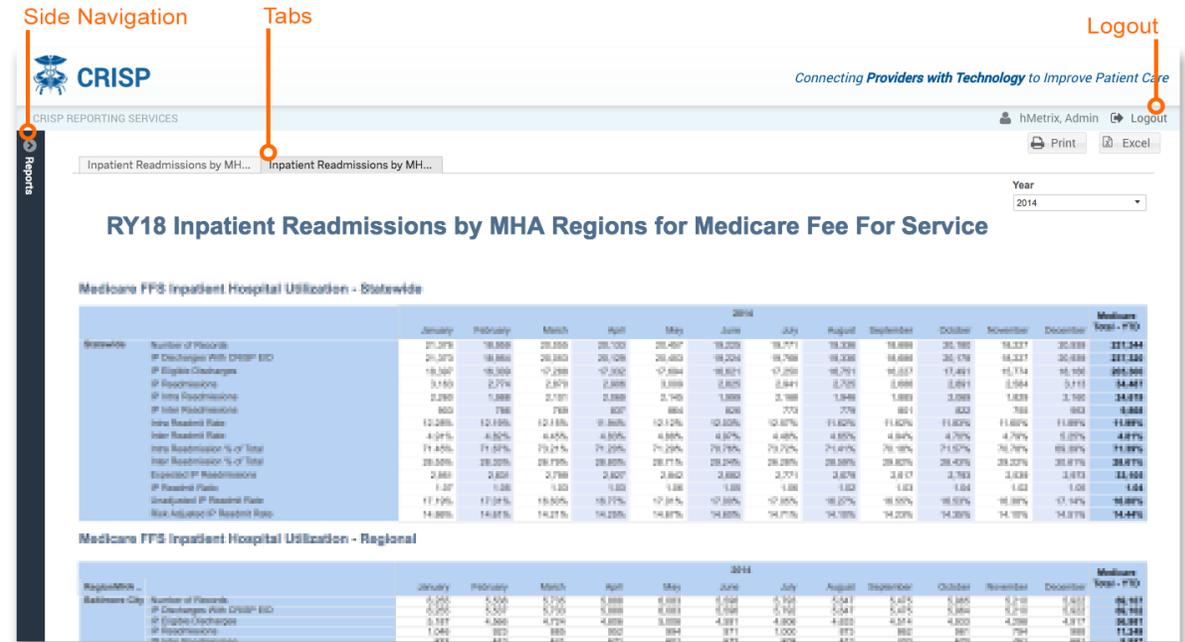
- Click and hold the card you wish to move
- Drag the card where you wish it to go
- The card will show a green check mark when it's in a position where it can successfully move
- Release the mouse button
- The card will move to the spot you selected

Your customizations will be saved for the next time you login.

The screenshot displays the CRISP Reporting Services interface. At the top, the CRISP logo and tagline "Connecting Providers with Technology to Improve Patient Care" are visible. Below the header, the user is logged in as "hMetrix, Admin" with a "Logout" option. The main area is titled "Your Dashboard" and contains a grid of report cards: Populations, QBR, MHAC, Transfer, Casemix, Readmissions, and Total Cost of Care. A "PAU" card is highlighted in green, and a "Populations" card is being dragged over it, indicated by a green checkmark. To the right, a "PAU" data table is shown, containing columns for various metrics and rows of data.

To logout, click the Logout button in the upper right hand corner of every page.

Clicking on the logout button will log you out from the application and Active Directory authentication.



Side Navigation | **CRISP** | **Logout**

Connecting Providers with Technology to Improve Patient Care

hMetrix, Admin | Print | Excel

Inpatient Readmissions by MH... | Inpatient Readmissions by MH...

Year: 2014

RY18 Inpatient Readmissions by MHA Regions for Medicare Fee For Service

Medicare FFS Inpatient Hospital Utilization - Statewide

		2014												Medicare Total - FFS
		January	February	March	April	May	June	July	August	September	October	November	December	
Statewide	Number of Patients	21,078	18,888	20,008	20,100	20,497	18,228	18,771	18,288	18,888	20,180	18,227	20,038	211,244
	IP Discharges With CRISP BID	21,078	18,888	20,008	20,100	20,497	18,228	18,771	18,288	18,888	20,178	18,227	20,038	211,244
	IP Discharge Readmissions	18,267	18,359	17,288	17,262	17,884	18,821	17,859	18,751	18,831	17,881	18,174	18,456	205,288
	IP Readmissions	3,155	2,776	2,879	2,888	3,889	2,825	2,841	2,705	2,888	2,881	2,884	3,113	34,461
	IP Intra Readmissions	2,880	1,888	2,101	2,888	2,740	1,888	2,188	1,848	1,888	2,088	1,888	2,100	24,871
	IP Inter Readmissions	800	788	788	807	884	808	778	778	801	803	788	883	9,888
	Intra Readmit Rate	12.28%	12.18%	12.18%	11.88%	12.12%	12.82%	12.87%	11.82%	11.82%	11.82%	11.82%	11.82%	11.88%
	Inter Readmit Rate	4.31%	4.52%	4.52%	4.52%	4.52%	4.52%	4.52%	4.52%	4.52%	4.52%	4.52%	4.52%	4.87%
	Intra Readmission % of Total	11.45%	11.58%	11.52%	11.25%	11.25%	11.25%	11.25%	11.25%	11.25%	11.25%	11.25%	11.25%	11.25%
	Inter Readmission % of Total	28.55%	28.22%	28.12%	28.82%	28.12%	28.22%	28.82%	28.82%	28.82%	28.82%	28.82%	28.82%	28.82%
	Expected IP Readmissions	2,881	2,881	2,788	2,807	2,881	2,881	2,771	2,878	2,877	2,783	2,881	2,881	31,881
	IP Readmit Ratio	1.20	1.08	1.03	1.03	1.08	1.08	1.08	1.03	1.03	1.03	1.03	1.03	1.04
	Unadjusted IP Readmit Rate	17.12%	17.04%	16.50%	16.77%	17.31%	17.88%	17.88%	16.25%	16.25%	16.25%	16.25%	16.25%	17.14%
	Risk Adjusted IP Readmit Rate	14.88%	14.88%	14.21%	14.22%	14.88%	14.88%	14.88%	14.22%	14.22%	14.22%	14.22%	14.22%	14.44%

Medicare FFS Inpatient Hospital Utilization - Regional

		2014												Medicare Total - FFS
		January	February	March	April	May	June	July	August	September	October	November	December	
Region/MHA	Number of Patients	5,200	5,200	5,200	5,888	5,888	5,888	5,888	5,888	5,888	5,888	5,888	5,888	56,888
Ballwin	IP Discharges With CRISP BID	5,200	5,200	5,200	5,888	5,888	5,888	5,888	5,888	5,888	5,888	5,888	5,888	56,888
	IP Discharge Readmissions	3,187	3,200	4,125	4,888	4,888	4,888	4,888	4,888	4,888	4,888	4,888	4,888	48,888
	IP Readmissions	1,048	888	888	888	888	888	888	888	888	888	888	888	11,888
	IP Intra Readmissions	888	888	888	888	888	888	888	888	888	888	888	888	8,888