Pharmacist and New Prescriber
PDMP Standard Registration

Step-By-Step Registration Guide

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This workflow is specifically for pharmacists and CDS prescribers who do not have their own CDS permit and/or DEA number at the time of registration. If a registrant has an active CDS permit and DEA number, they should enter the Auto-Registration Process.

Standard Registration Steps: Please set aside 30 minutes to complete registration on a computer with an internet connection, web browser, and audio.

Step 1: Select a Title, indicating your professional role

Step 2: Enter key information about yourself including: individual email address, Maryland License number, NPI, DEA Number, and CDS Permit number (if you have them)

Step 3: Complete electronic MOU (memorandum of understanding)

Step 4: Upload electronic copy of driver’s license or other government issued photo ID

Step 5: Watch training video

Done! After completing these steps you will be considered registered under the PDMP mandate. CRISP staff will individually verify submitted information, and you will not be credentialed to sign in and query PDMP data until verification is completed; however, your status as PDMP registered is NOT affected!
Prescription Drug Monitoring Program (PDMP) Registration

PDMP Registration Guidelines
- Standard Registration Guide
- Auto-Registration Guide
- PDMP FAQ

PDMP Legislative Changes
- PDMP Registration Mandate Fact Sheet
- PDMP Legislation Fact Sheet

Clinical users register for access to the Maryland Prescription Drug Monitoring Program (PDMP) data through CRISP exclusively. Registration is simple, free of charge, and takes only a few minutes.

Registration for and access to PDMP is available for a wide range of clinical providers and their delegates in Maryland. A recent legislative change REQUIRES that certain providers are registered with the PDMP.

PDMP Registration Mandate
Effective: October 1, 2016

Pharmacists: Licensed pharmacists in Maryland must be registered with the PDMP by July 1, 2017.

Prescribers: Practitioners authorized to prescribe CDS in Maryland must be registered with the PDMP by July 1, 2017.

In the future, the ability to obtain a new or renewal CDS prescribing permit from the Maryland Office of Controlled Substances Administration (formerly Division of Drug Control) will be dependent on having registered with the PDMP. This link between the CDS permit and PDMP registration has NOT taken effect yet.

If you currently have access to PDMP, you do not have to take additional steps at this time. You are already registered! Registration occurs only once and if you have ever registered for PDMP access in the past, you meet the legal mandate and are compliant with the PDMP course of instruction requirement under the law.

This one-page PDMP Registration Fact Sheet provides a summary of the mandate and how to register: PDMP Registration Mandate Fact Sheet

Information about all legislative changes impacting the PDMP can be found here: PDMP Legislation

A copy of the new PDMP law (HB437/Chapter 147, 2016) can be found here: HB437/Chapter 147, 2016
Pharmacist and New Prescriber registration

Welcome to the CRISP Registration site!

To apply, please have the following identifying information available:
- A personal e-mail address that only you access
- An electronic copy of your Driver’s License, Employee ID, or Passport
- If applicable, license, DEA, NPI, and CDS numbers.
  - NPI lookup
  - Maryland Board of Physicians license lookup
  - Maryland Board of Nursing license lookup
  - Maryland Board of Pharmacy license lookup
  - Maryland CDS lookup
  - Washington DC license lookup

Note: CRISP offers multiple services, each with different requirements for access. Some CRISP services require that your organization enter into a signed agreement with CRISP. For privacy and security purposes, CRISP also often requires that your employer or a clinical supervisor approve your request for access.

First-time applicants: please click “Register” to begin your application. The registration process takes approximately 30 minutes. You may save your application at any time and return to it later.

Returning applicants: please log in using your email address and password below.

- Email: [Input]
- Password: [Input]

Already have access? log in to CRISP here.

If you have any questions, do not hesitate to contact the CRISP member services team at 1-877-952-7477. Phone support hours are 8 a.m. to 5 p.m. on weekdays. You may also email us at support@crisphealth.org.

Use the blue ‘REGISTER’ button to begin the registration process

If you started the registration process, you can start up where you left off by entering the confirmed email address and password you created.
Step 1: Enter Title

Note: The “Title” is your professional role. It will dictate which CRISP services, including PDMP, for which you are eligible to apply.
Step 2: Enter Key Information

It is advised that you use a personal e-mail address that you can access regardless of organization affiliation.

Department pick list is your specialty.

If you do not have a DEA or CDS number at this time, enter No DEA/No CDS.

Hint: If you are only interested in PDMP data access, or would only like to register for PDMP at this time and consider other CRISP services in the future, enter “No Organization” for your organization.
Step 3: Sign MOU

MEMORANDUM OF UNDERSTANDING

Between Licensed Healthcare Provider
And CRISP (Chesapeake Regional Information System for Our Patients) Related to
Access to the Prescription Drug Monitoring Program Information

1. Purpose: The purpose of this agreement is to establish the appropriate use of the Prescription Drug Monitoring Program (PDMP) through a separate, dedicated portion of the CRISP portal ("PDMP Access Point"). This agreement details the responsibilities of CRISP and the licensed healthcare provider and the requirements that need to be met by the licensed healthcare provider per Health-General Article, Title 21, Subtitle 2A, Annotated Code of Maryland ("PDMP Law"), and Code of Maryland Regulations (COMAR) 10.47.07.02 ("PDMP Regulations").

Initials

2. Background: The PDMP program is overseen by the Department of Health and Mental Hygiene (DHMH), Alcohol and Drug Abuse Administration (ADAA) and monitors the prescribing and dispensing of drugs that contain controlled dangerous substances (CDS). CDS dispensers, including pharmacies and healthcare practitioners, are required to report to DHMH each time a CDS prescription is dispensed. This CDS information is securely stored and disclosed only to persons or agencies whose access is specifically authorized by state law, including physicians, nurse practitioners, pharmacists and other healthcare providers. DHMH has delegated the provision of healthcare provider access to PDMP data to CRISP. This agreement is separate from any HIE Participation Agreement between CRISP and Healthcare Provider or Healthcare Provider's organization.

Initials

3. Responsibilities and Requirements:

CRISP shall provide Healthcare Provider with:

a) Timely and secure access to the PDMP data through CRISP's web-based portal, subject to normal down-time for maintenance or circumstances beyond CRISP's control.

b) PDMP data as reported by the dispensing person or entity. CRISP does not review or verify such data.

Insert your initials at each place on this electronic Memorandum of Understanding (MOU) to attest to each section.

You must hit “Next” at the bottom to save your initials.

The MOU provides you with the terms and conditions for access to PDMP data through CRISP.
Step 4: Upload ID

This step is used to verify the personal identity of the individual registering for a CRISP account.

If you are unable to upload your ID, you can fax it to 443-817-9587, or you may take a picture with your smartphone or other communication device and email it as an attachment to idverification@crisphealth.org with your name in the subject field.
Note: Maryland State statute requires that all PDMP registrants complete a course of instruction and training on effective use of the PDMP.

This video covers:
- The opioid epidemic in Maryland
- PDMP Data, Legal Requirements, and Use
- Clinical resources
- A demo of accessing PDMP data in the CRISP Query Portal

If you are having trouble playing the video, click on this link. You will be asked a couple of questions to ensure you have watched the full training video.
Registrant must:
1. Upload ID
2. Sign MOU
3. Watch Video

CRISP Staff must:
1. Verify ID
2. Verify license, DEA, CDS

This page shows you which steps you have completed (checked off), and which are still required.

Some steps in the standard registration are required to be completed by the registrant, and then verified by CRISP Staff.
• Once an individual has completed all steps possible during the registration, we will automatically email you a PDMP Registration Code and you will be considered registered under the PDMP mandate.

• Once CRISP verifies all required information, we automatically email your unique login credentials, and you will be able to access PDMP data.
Registration Help:
If you run into any issues with the webpage or your PDMP registration application, please call CRISP at 877-952-7477 Monday through Friday, 8 am to 5 pm EDT

PDMP Policy / Legal Help:
If you have policy, programmatic, or legal questions about the PDMP, please contact the PDMP Office at 410-402-8686 or dhmh.pdmp@maryland.gov