



CRISP

SUMMER WEBINAR SERIES





CRISP

Summer Webinar Series

Why Patient Relationships Matter

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Introductions

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Agenda

- Webinar Series Recap
- Reliance on patient relationships
 - ENS, Census View
 - Panel-based access to ULP
- How CRISP receives panels
- Fall Webinar Topics
- Q & A





Webinar Series Recap

1. Understanding the Prescription Drug Monitoring Program (PDMP) Mandate and Where You Fit In
2. Fighting the Opioid Crisis: Arming Yourself with Data
3. CRISP Cyber Security
4. Unified Landing Page: Accessing CRISP Data
5. CRISP at the Point of Care



CRISP Key Data Elements and Data Exchange

1. Real-time visit notifications (ADTs)
 - Show events for patients as they progress through the continuum of care
2. Master Patient Index (MPI)
 - Link patients in disparate systems together based on probabilistic matching
3. **Provider Panels**
 - **Track health care relationships to send ENS alerts, create more transparency across programs, and audit CRISP search activity**
4. HIE Registries
 - Provide critical information in fast, scalable, and flexible ways
5. Clinical Documents
 - Display patient health information from multiple sources
6. Administrative Data Sets
 - Enable CRISP Reporting Services and Total Cost of Care Model support

Service	Typical Week
Admit, Discharges from Hospitals and Ambulatory	4,159,212
Laboratory Reports Received	964,712
Received Transcriptions/Reports	236,335
Received Radiology Reports	163,407
Encounter Notifications Sent	852,411
InContext Requests for HIE Registry data	470,060
Delivery of Registry into EMRs	311,040
InContext Requests for PDMP Data	369,580
Delivery of PDMP Data into EMRs	95,540
Patients Searched	61,489
Patients searched in ULP Portal	41,403
Patients searched from an EMR	13,606
Images Viewed	176
New data sent to MPI	1,833,000



Services Relying on Relationships

Current: ENS

- Notifications are based on the panel that your practice submits to CRISP
- Up to date panel ensures that you are not receiving hospitalization information about patients for whom you no longer have a treatment relationship

Current: Care Team Information

- Organizations subscribed to a patient are displayed at the point of care to help connect providers from across different entities
- Available in-context and through Snapshot

Future: Unified Landing Page Panel-Based Access

- Allows you to easily search for all patients with whom your organization has a treatment relationship
- Requires an extra step for patients with whom you have no current relationship



Getting Panels to CRISP

Methods

1. Auto-subscribe with an ADT feed
2. DIY with the self-service panel loader

Requirements

1. Panel should be updated at least every 90 days
2. Must include MRN, name, address, DOB, and other demographics when available
3. Can also include PCP, care manager and contact information, and other custom fields



Getting Panels to CRISP: Auto-subscribe

- Admission Discharge and Transfer (ADT) HL7 Feed between EMR and CRISP
- Sends updates for additions and deletions from panel in real-time
- Panels are maintained in an automated fashion

Recommended For: Large or small practices with IT resources



Getting Panels to CRISP: Self-Service Panel Loader

- Load a panel for submission via the Unified Landing Page
- Updates your panel and subsequent notifications in real time
- Panels are maintained manually with control in the hands of the practice

Recommended For: Smaller practices with EMR reporting capacity, practices with only one ENS panel to update





ENS Series

- PROMPT in Behavioral Health
- Population Health in Primary Care
- Hospital-based transition monitoring

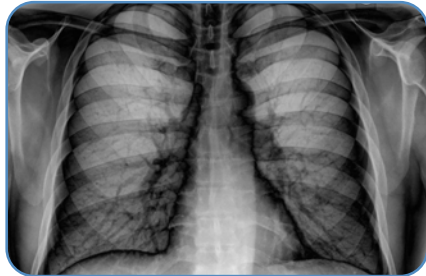


Image Exchange Series

- View Images
- Emergent Imaging Workflow



PDMP Mandate Refresh

- Refresher Training
- Testimonials and Success Stories



Questions?

CRISP

- Ask your question in the chat box
- All questions will be consolidated into a document with answers
- CRISP will send it out to all webinar participants and post it on our website.





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