

Scheduling Your COVID-19 Testing Appointment

Please note:

There are limited test kits available. If you are unable to book, please try again later, or contact our COVID-19 Scheduling Support Center at 866-984-4405 for assistance.

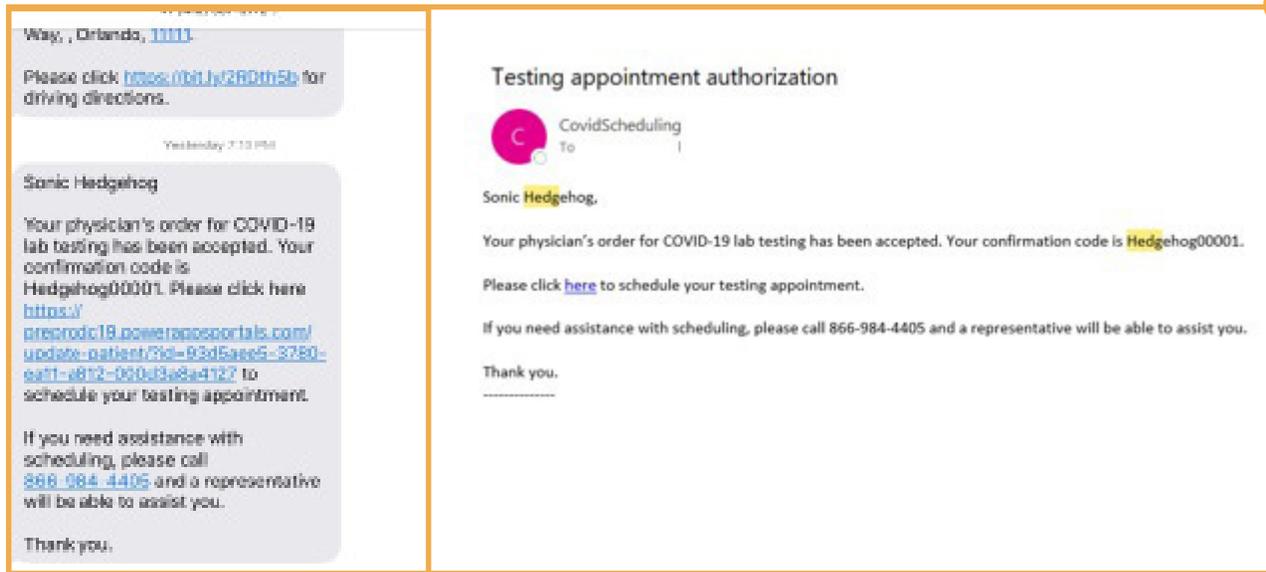
To change or cancel your appointment, please contact our COVID-19 Scheduling Support Center at 866-984-4405.



Scheduling Your COVID-19 Testing Appointment

1 Booking An Appointment

Once the ordering provider has submitted your lab referral to CRISP, you will receive an email and a text message with your confirmation code and a link to schedule your appointment.



The image shows two screenshots side-by-side, illustrating the process of booking a COVID-19 testing appointment. The left screenshot is a text message from 'Sonic Hedgehog' to 'Way, Orlando, 11111'. The message states that the physician's order for COVID-19 lab testing has been accepted and provides a confirmation code 'Hedgehog00001'. It includes a link to a patient portal and a phone number for scheduling assistance. The right screenshot is an email titled 'Testing appointment authorization' from 'CovidScheduling' to 'Sonic Hedgehog'. The email confirms the acceptance of the physician's order, provides the same confirmation code 'Hedgehog00001', and includes a link to schedule the appointment. It also provides the same phone number for assistance and ends with a 'Thank you' message.

Way, Orlando, 11111

Please click <https://bit.ly/2RDth5b> for driving directions.

Yesterday 7:13 PM

Sonic Hedgehog

Your physician's order for COVID-19 lab testing has been accepted. Your confirmation code is Hedgehog00001. Please click here <https://preprod.c18.coveragesportals.com/update-patient?id=93d5aee5-3280-ea11-e812-00033a8a4722> to schedule your testing appointment.

If you need assistance with scheduling, please call [866-984-4405](tel:866-984-4405) and a representative will be able to assist you.

Thank you.

1

Testing appointment authorization

CovidScheduling
To |

Sonic Hedgehog,

Your physician's order for COVID-19 lab testing has been accepted. Your confirmation code is Hedgehog00001.

Please click [here](#) to schedule your testing appointment.

If you need assistance with scheduling, please call [866-984-4405](tel:866-984-4405) and a representative will be able to assist you.

Thank you.

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2 Confirming Contact Information

Confirm contact information then click “Continue”.



Home > Update Patient Details

Update Patient Details

Confirm/update your contact information

PERSONAL

Full Name *

Sonic Hedgehog

Email

shemupatel@cripphealth.org

Mobile Phone

301-412-9953

Special Accommodations

Patient needs Spanish translation services.

2

Continue

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3 Choosing A Test Site

Select the desired testing site by clicking the site name at the top of the screen. There, you will be able to view how many appointments are available for that site.

Home > Testing Locations

Name				#Appt
Columbia - Howard Country				18
Street	City	State	ZipCode	
6340 Woodside Court	Columbia	MD	21046	

Name				#Appt
Glen Burnie VEIP				18
Street	City	State	ZipCode	
721 E. Ordnance Rd	Curtis Bay	MD	21226	

Name				#Appt
MD State Fairgrounds - Baltimore County				0
Street	City	State	ZipCode	
2200 York Rd	Lutherville-Timonium	MD	21093	

Name				#Appt
Waldorf - Charles County				28
Street	City	State	ZipCode	
28 Henry Ford Circle	Waldorf	MD	20602	

Name				#Appt
White Oak - Montgomery County				0
Street	City	State	ZipCode	
2121 Industrial Parkway	Silver Spring	MD	20904	

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4 Selecting An Appointment Time

Select the desired appointment time by clicking “Select” within the “Booking Link” column. Click “Previous Day” or “Next Day” to browse calendar.

Home > Testing Locations > Filtered Slots

Previous Day 4 Next Day 4

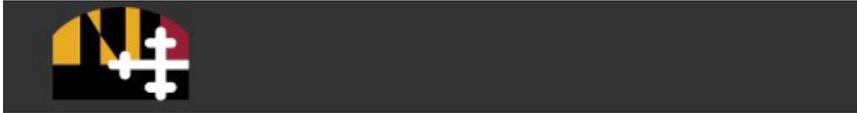
Appointments for 04-17-2020

Start Time	End Time	Booking Link
10:00 AM	10:10 AM	Select 4
10:00 AM	10:10 AM	Select
10:00 AM	10:10 AM	Select
10:00 AM	10:10 AM	Select
10:00 AM	10:10 AM	Select
10:00 AM	10:10 AM	Select
10:10 AM	10:20 AM	Select
10:10 AM	10:20 AM	Select
10:10 AM	10:20 AM	Select
10:10 AM	10:20 AM	Select
10:10 AM	10:20 AM	Select
10:10 AM	10:20 AM	Select
10:20 AM	10:30 AM	Select
10:20 AM	10:30 AM	Select
10:20 AM	10:30 AM	Select
10:20 AM	10:30 AM	Select

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5 Confirming An Appointment

Confirm your appointment information then click “Book”.



Home > Testing Locations > Available Slots Details

Available Slots Details

Appointment Info *

Slot # 1

Start time

4/17/2020 10:00 AM

Patient

Sonic Hedgehog



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6 Booking Confirmation

You will receive a booking confirmation via text and email.

