



CRISP Services Access Outside CRISP Service Area

Overview

CRISP Service Area is defined as Maryland and the District of Columbia. CRISP would like to expand access to CRISP tools and services to improve and ease care for residents who seek care outside the CRISP Service Area and promote care coordination within the CRISP region. CRISP will limit the eligible participants to ambulatory practices with a practice address in a state bordering the CRISP service area. For practices outside of this CRISP area, or for any out of CRISP Service Area hospital, CRISP will consider portal access requests on a one by one basis.

CRISP Services Overview

CRISP is connected to and receives data from all 46 acute care hospitals in CRISP Service Area as well as all major lab and radiology centers in the CRISP Service Area. The clinical information that these facilities share with CRISP is made accessible in real time, as it is created, to participating health care providers through the CRISP query portal. The portal allows providers the ability to search patient information and displays the patient information at the point of care. The portal facilitates access across institutional boundaries to patient data including but not limited to, patient demographics, lab results, radiology reports, medication fill history, discharge summaries, transfer summaries, history and physicals, operative notes, and consults. Access is restricted permitted purposes and approved use cases. CRISP Services also include the Encounter Notification System, which uses the data the hospitals provides in the CRISP Services Area to notify care coordinators and primary care physicians on the Admit Discharge Transfer (ADT) messages for a provider patient panel.

Use Case Description

CRISP will expand access to tools and services for select out of providers who do not a practice within the CRISP Service Area, but who may have patients who live within the CRISP Service Area. All CRISP participants, including those outside the service area, must execute a participation agreement and adhere to all terms and conditions within, as well as the CRISP policies and procedures. Also, CRISP will receive data from data participants outside the area and as applicable, use it to notify providers who have signed up to receive notifications for patients. CRISP will provide data from CRISP participants to HIE's that operate outside the CRISP Service Area with the intention that participants will be notified via the HIE's similar to CRISP's Notification Service Infrastructure. Shared data cannot be used in conjunction with any persistence of data for Query ability or data analytics.

Eligible Participants

Any ambulatory practice with a practice address in a state bordering the CRISP Service Area may have access to CRISP tools and services. Eligible Participants will be accountable for the same credentialing process and procedures. CRISP will verify that these practices see patients in the CRISP Service Area. This proximity based guideline will define the process of granting access without causing undue burden for CRISP or the practices.

Ambulatory practices with a practice address further outside of the CRISP Service Area than a bordering state must request access to the CRISP Services in writing. CRISP will consider these requests on a practice by practice basis, and CRISP will determine whether the practice meets the criteria of providing patient care



within the CRISP Service Area. CRISP will continue to audit the usage of the system and will include all users in this process. Any non CRISP Service Area hospital that would like access to the CRISP Services must request access in writing. CRISP will consider the hospitals request and see if CRISP Service Area Patients utilize their services to support access to the CRISP Services. CRISP will develop a reasonable and fair fee schedule for the hospital in consultation of the CRISP Finance Committee

Privacy and Security Consideration

The privacy and security policies governing access to and use of the CRISP Services will remain the same for providers who are covered by this policy. This requires that all users must be trained and verified and that they may only use the CRISP Services for approved user cases.

While CRISP does not expect that the out of CRISP Service Area expansion of access to the CRISP Services will not significantly increase the volume of users. CRISP is aware as access expands so do privacy and security considerations. For providers that are outside the CRISP Service Area requirements CRISP will carefully weigh the clinical value of access against the additional the privacy and security risks.

Opt Out Applicability

Any patient who opts out of CRISP will be opted out for any access to their health information through the query portal, including all uses described in this document.

Approval

This Use Case Policy has been approved by the Clinical Advisory Board.

Chairperson

Dated

9/16/19