

Image Exchange Update

December 2020



! IMPORTANT NEWS AND UPDATES

In the Q3 newsletter, we mentioned a current effort to establish connections to Cardiology PACs at all our participating sites. We have made great progress and will continue this effort in 2021. If we have not already been in contact, please be on the lookout for our correspondence.

We are seeking to make the following modalities available via CRISP:

- Echocardiograms
- Cardiac Catheterization studies
- Electrocardiograms
- Electrophysiology studies
- Myocardial perfusion studies

Cardiology Connections in Flight: LifeBridge, UPMC Western Maryland, Meritus Medical Center, Frederick Memorial Hospital, ChristianaCare, Union Hospital, and TidalHealth Peninsula Regional.

AFTER HOURS WITH EMERGENT

If you're experiencing issues with Emergent (our urgent stroke service) after normal business hours (M-F, 8am-5pm) please call the CRISP Customer Care Team (CCT) at 1(877)-952-7477 for troubleshooting and escalation if required.

If you have any other issues with the Unified Landing Page (ULP) and Image Exchange, please call CCT or open a ticket by emailing CRISP Support at support@crisphealth.org.

WHAT'S NEW

Recent Go Lives

- Charles Regional Imaging
- Charter Radiology
- Peninsula Imaging

Data Sources In Flight

- Children's National Hospital
- Bay Radiology Breast Imaging Center
- Padder Health Services

Tips and Tools

- On-site and Virtual Trainings are available.

Schedule with CRISP staff today!

Q4 User Tips

- For a user to view images, CRISP must first download the image into our archive (cache). If an image is in our archive, the image can be viewed instantly. Most images are stored in the archive for up to 90-days.
- If the image is not in our archive, CRISP must first find it in the participant's system, then move it to the archive. Most studies can be loaded between 20-seconds and 1 minute, while larger studies, like MRIs and tomosynthesis studies, may take up to 15 minutes to load.

o Please note that for Charles Regional Imaging, on-demand requests for tomosynthesis studies will take approximately 30 minutes to load if not already in our archive. Please request the images ahead of a patient visit.

As 2020 comes to an end, we want to express our immense appreciation for you, your hard work, and continued commitment to patient care. We would also like to express our gratitude for your participation in Image Exchange. Thank you!

Contact Us

Feedback/Questions/Comments/To Schedule a training/demo for your team/organization, please contact:



Mandy Williams

E: mandy.williams@crisphealth.org

P: 301.481.8079



Jakub Jencik

E: jakub.jencik@crisphealth.org

P: 240.517.7658



Emily Ogunbo

E: Emily.ogunbo@crisphealth.org

P: 410.450.4752