

Monoclonal Antibody eReferral Tool Starter Guide

If you are referring a patient to the **Baltimore Convention Center Field Hospital (BCCFH)** for Monoclonal Antibody Infusion, this starter guide and CRISP referral process are not applicable. Please click the following link to manually complete BCCFH's electronic referral form:

<https://www.umms.org/coronavirus/fighting-covid/expanded-clinical-locations/baltimore-convention-center/infusion-center-referrals>



Referral Submission Process

A decorative orange line starts as a horizontal line, then angles upwards to a peak, and then angles downwards to a horizontal line. To the right of this line is a faint, light blue illustration of a medical professional in a white coat, holding a stethoscope and a clipboard, with a caduceus symbol visible.

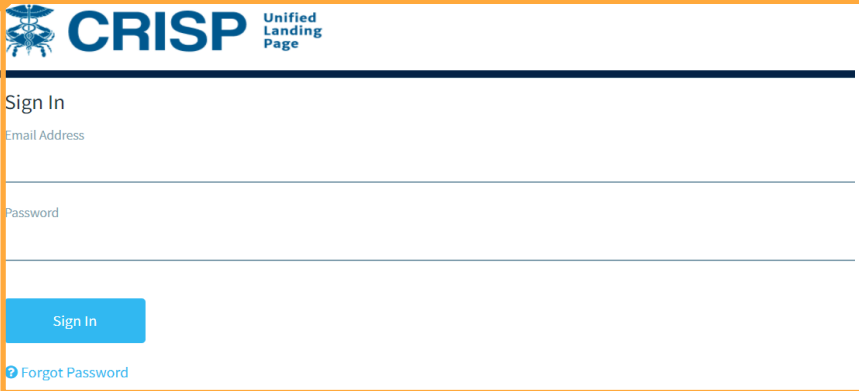
Please email support@crisphealth.org for any issues, suggestions or defects.

Monoclonal Antibody eReferral Tool – Referral Submission

1 ULP Login & Patient Search

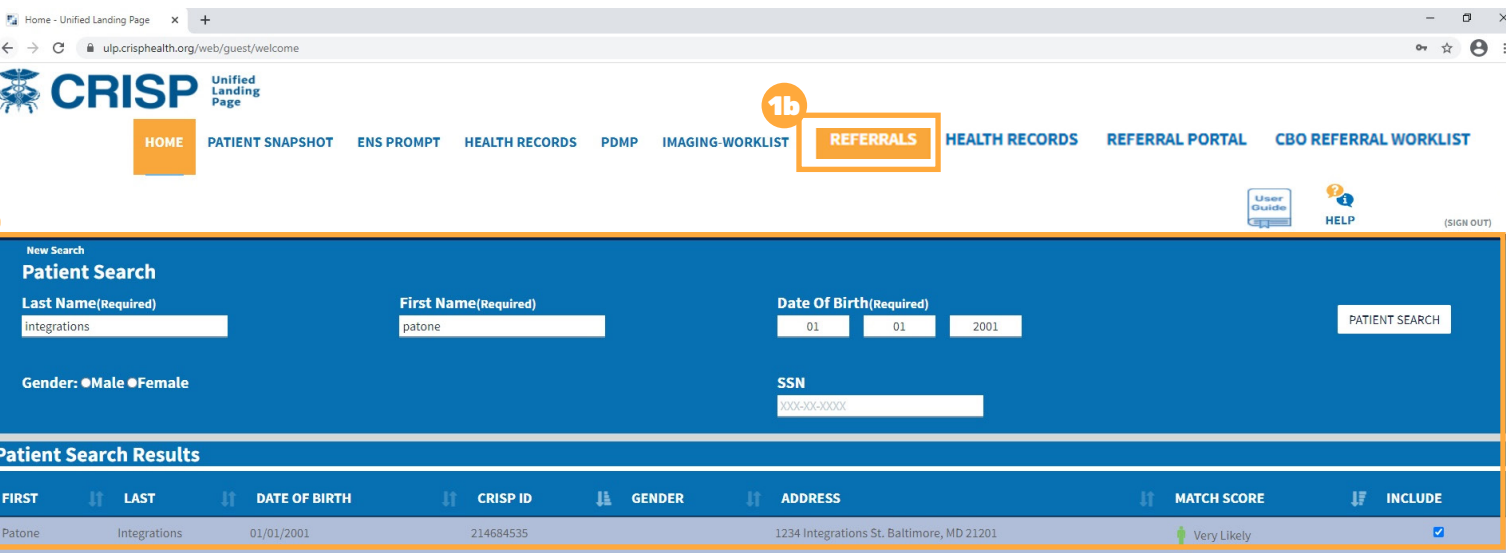
(1) Log into to the Unified Landing Page at ulp.crisphealth.org (1a) then search the desired patient (First Name, Last Name, and Date of Birth are required). (1b) Once the patient list loads, any potential matches that meet your criteria will appear. The results will show the likelihood of a patient match by ranking levels indicated by likely, very likely, and potential. Select the most appropriate patient by clicking the box in the “Include” column on the right-hand side of the screen then access the “Referrals Web Form” by clicking the “Referrals” tab at the top of the screen or (1c) hovering over the selected patient to prompt the applications drop down option.

1



The image shows the CRISP Unified Landing Page Sign In form. It includes a CRISP logo, a 'Sign In' heading, an 'Email Address' field, a 'Password' field, a 'Sign In' button, and a 'Forgot Password' link.

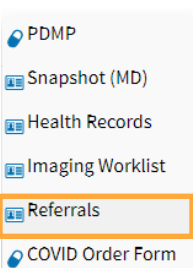
1b



The image shows the CRISP Unified Landing Page with the 'REFERRALS' tab selected. It includes a 'New Search' section with fields for 'Last Name(Required)', 'First Name(Required)', 'Date Of Birth(Required)', 'Gender', and 'SSN'. Below this is a 'Patient Search Results' table with columns for 'FIRST', 'LAST', 'DATE OF BIRTH', 'CRISP ID', 'GENDER', 'ADDRESS', 'MATCH SCORE', and 'INCLUDE'.

FIRST	LAST	DATE OF BIRTH	CRISP ID	GENDER	ADDRESS	MATCH SCORE	INCLUDE
Patone	Integrations	01/01/2001	214684535		1234 Integrations St. Baltimore, MD 21201	Very Likely	<input checked="" type="checkbox"/>

1c



The image shows the CRISP Unified Landing Page with the 'REFERRALS' tab selected. It includes a 'New Search' section with fields for 'Last Name(Required)', 'First Name(Required)', 'Date Of Birth(Required)', 'Gender', and 'SSN'. Below this is a 'Patient Search Results' table with columns for 'FIRST', 'LAST', 'DATE OF BIRTH', 'CRISP ID', 'GENDER', 'ADDRESS', 'MATCH SCORE', and 'INCLUDE'.

FIRST	LAST	DATE OF BIRTH	CRISP ID	GENDER	ADDRESS	MATCH SCORE	INCLUDE
Patone	Integrations	01/01/2001	214684535		1234 Integrations St. Baltimore, MD 21201	Very Likely	<input checked="" type="checkbox"/>

Monoclonal Antibody eReferral Tool - Referral Submission

2 Referrals Tab: Web Form

Once in the “Referrals” tab, the Web Form will prepopulate with patient demographic information. Patient Vitals, Alternate Phone Number, and Email sections must be completed manually.

[HOME](#)[PATIENT SNAPSHOT](#)[ENS PROMPT](#)[HEALTH RECORDS](#)[PDMP](#)[IMAGING-WORKLIST](#)[REFERRALS](#)[COVID-19 LAB TOOLS](#)[NO PATIENT:](#)

CRISP Program Referral

2

Patient Information

* First Name	Middle Name	* Last Name
Patone		Integrations
* Date of Birth (Format MM/DD/YYYY)		
01/01/2001		
* Home Address 1	* Phone Number	* Type
1234 Integrations St.	667-2131111	Home
Home Address 2	Alternate Phone Number	Type
* City	* State	* Zip
Baltimore	MD	21201
Email		

Patient Vitals

BMI	HbA1c	Blood Pressure
Cholesterol	Fasting Glucose	

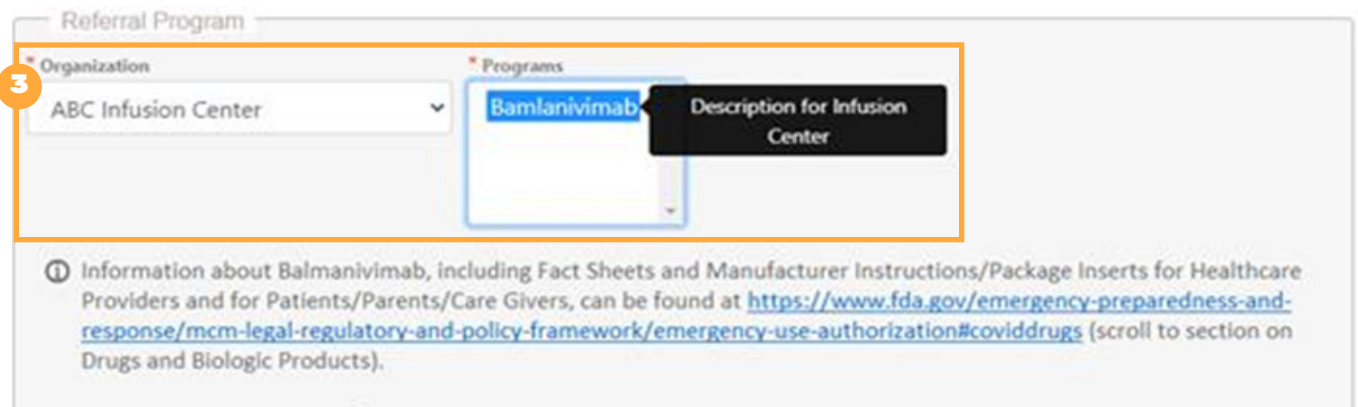
Referring Physician

* Name

Monoclonal Antibody eReferral Tool – Referral Submission

3 Web Form: COVID Use Case (1)

Select an Infusion Center from the “Organization” dropdown, then select a program. For this particular use case, the only available program is Bamlanivimab.



The screenshot displays the "Referral Program" section of a web form. It features two dropdown menus: "Organization" and "Programs". The "Organization" dropdown is set to "ABC Infusion Center". The "Programs" dropdown is set to "Bamlanivimab". A tooltip with the text "Description for Infusion Center" is visible next to the "Bamlanivimab" selection. Below the dropdowns, there is a note with a circled 'i' icon, stating: "Information about Balmanivimab, including Fact Sheets and Manufacturer Instructions/Package Inserts for Healthcare Providers and for Patients/Parents/Care Givers, can be found at <https://www.fda.gov/emergency-preparedness-and-response/mcm-legal-regulatory-and-policy-framework/emergency-use-authorization#coviddrugs> (scroll to section on Drugs and Biologic Products)."

Referral Program

* Organization
ABC Infusion Center

* Programs
Bamlanivimab

Description for Infusion Center

i Information about Balmanivimab, including Fact Sheets and Manufacturer Instructions/Package Inserts for Healthcare Providers and for Patients/Parents/Care Givers, can be found at <https://www.fda.gov/emergency-preparedness-and-response/mcm-legal-regulatory-and-policy-framework/emergency-use-authorization#coviddrugs> (scroll to section on Drugs and Biologic Products).

Monoclonal Antibody eReferral Tool – Referral Submission

4 Web Form: COVID Use Case (2)

All data required within Covid-related patient-specific fields must be completed manually.

4

* Is the patient SARS-COV2 positive? ⓘ
Yes

* Date of Testing (Format MM/DD/YYYY)
11/19/2020

* Is the patient symptomatic? When was the symptom onset? (Format: MM/DD/YYYY) Symptoms
Select One Select all that apply

* SpO2 ⓘ * Height (inches) * Weight (lbs)
93

* Is the patient on RA or chronic O2 therapy? * Baseline O2 flow rate:
Yes

* Has the patient required an increase in O2 flow rate since becoming symptomatic?
No

* Does the patient have any of the following?
Select all that apply

* Does the patient have any of the following?
Select all that apply

Monoclonal Antibody eReferral Tool – Referral Submission

5 Web Form: COVID Use Case (3)

The comment box is a required field provided for sharing pertinent patient notes with the Infusion Center. Once the Web Form is complete, read and accept both terms and conditions as well as checking the ‘Patient Consent’ box then click submit to send the referral.

5

* Please enter all relevant information that you would like relayed to the accepting provider below:

notes about patient

Characters remaining: 181

☐ Patients are expected to follow up with the referring provider or their designate after the transfusion. I, the referring provider, am the patient's PCP and have arranged for patient to follow up with me/my designate following Bamlanivimab Infusion. Or I am an ED or Urgent Care provider who will update the patient's PCP about this Bamlanivimab infusion in order to arrange follow up. If patient does not have a PCP, I will refer him/her to an appropriate provider and ensure that follow up has been arranged.

☐ I, the referring provider, have advised or will advise the patient that if his/her clinical status declines by the time of the infusion appointment, the treatment may no longer be appropriate for him/her. The patient's clinical status will be re-evaluated at the infusion center. If the patient is deemed in need of hospital care, s/he will be referred immediately.

☐ Patient Consent ?

Infusion Center Workflow

This section will outline the eReferral workflow for sites receiving referrals.

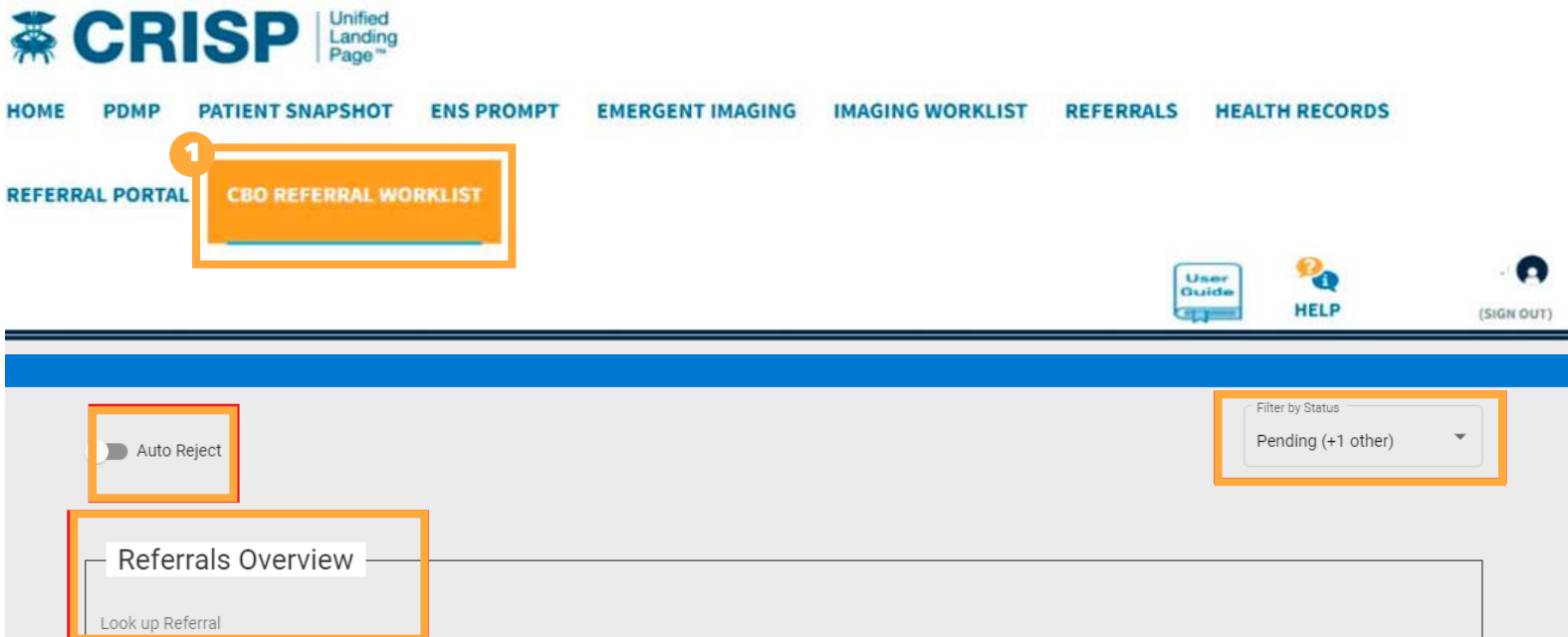
Please email support@crisphealth.org for any issues, suggestions or defects.



Monoclonal Antibody eReferral Tool - Infusion Center Workflow

1 ULP Login and Referrals Tab

Log into the CRISP Unified Landing Page (ULP) at ulp.crisphealth.org then click the “CBO Referral Worklist” tab at the top of the screen. *The additional highlighted sections below will be discussed further in the document.*



Monoclonal Antibody eReferral Tool - Infusion Center Workflow

2 Referrals Overview Page

The Referrals Overview page provides a comprehensive list of all patients referred to the Infusion Center through the CRISP Referral tool along with a host of other identifiers such as the patient's referral status and the referring provider.

☐ Auto Reject

Filter by Status

Pending (+1 other) ▼

2

Referrals Overview

Look up Referral

Name (last, first)	Gender	DOB	Doctor	Health Org.	Ref. Date	Referral Status ▼	Accepted Date	Programs
AutoReject7, Test7		Apr 24, 2000	Dr. Minnie Mouse	Yono Hospitals	Sep 30, 2020	<div>Change Status Pending ▼</div>		0 / 0 / 2
Tester84, Someone		May 2, 1963	Dr. Minnie Mouse	Meghan Hospitals	Sep 30, 2020	<div>Change Status Pending ▼</div>		0 / 0 / 3
AutoReject3, Test3		Apr 24, 2000	Dr. Minnie Mouse	Yono Hospitals	Sep 30, 2020	<div>Change Status Pending ▼</div>		0 / 0 / 2
AutoReject2, Test2		Apr 24, 2000	Dr. Minnie Mouse	Yono Hospitals	Sep 30, 2020	<div>Change Status Pending ▼</div>		0 / 0 / 2

Monoclonal Antibody eReferral Tool - Infusion Center Workflow

3 Referrals Overview Page: Auto Rejection

If the Infusion Site can no longer accomodate new referrals, toggle the “Auto Reject” button to enable the auto rejection functionality. Auto Rejection will automatically communicate to the referring person that the submitted referral has been rejected.

3

☐ Auto Reject

Filter by Status

Pending (+1 other) ▼

Referrals Overview

Look up Referral

Name (last, first)	Gender	DOB	Doctor	Health Org.	Ref. Date	Referral Status ▼	Accepted Date	Programs
AutoReject7, Test7		Apr 24, 2000	Dr. Minnie Mouse	Yono Hospitals	Sep 30, 2020	<div>Change Status</div> <div>Pending ▼</div>		0 / 0 / 2
Tester84, Someone		May 2, 1963	Dr. Minnie Mouse	Meghan Hospitals	Sep 30, 2020	<div>Change Status</div> <div>Pending ▼</div>		0 / 0 / 3
AutoReject3, Test3		Apr 24, 2000	Dr. Minnie Mouse	Yono Hospitals	Sep 30, 2020	<div>Change Status</div> <div>Pending ▼</div>		0 / 0 / 2
AutoReject2, Test2		Apr 24, 2000	Dr. Minnie Mouse	Yono Hospitals	Sep 30, 2020	<div>Change Status</div> <div>Pending ▼</div>		0 / 0 / 2

Monoclonal Antibody eReferral Tool - Infusion Center Workflow

4 Referrals Overview Page: Filtering and Status Updates

Each column can be filtered for optimized viewing. Navigate to the top right corner of the screen to select desired filtering from the filters button provided.

(4a) The patient's referral status can be updated by clicking the dropdown and (4b) filtered by selecting the appropriate status indicator.

☐ Auto Reject

Referrals Overview

[Look up Referral](#)

Name (last, first)	Gender	DOB	Doctor ↑	Health Org.	Ref. Date	Referral Status	Accepted Date	Programs
Tester11, Someone	Female	Jan 1, 2001	Dr. Brown		Aug 14, 2020	<div>4a Pending</div>		0 / 0 / 2
AutoReject7, Test7		Apr 24, 2000	Dr. Minnie Mouse	Yono Hospitals	Sep 30, 2020	<div>Change Status Pending</div>		0 / 0 / 2
AutoReject4, Test4		Apr 24, 2000	Dr. Minnie Mouse	Yono Hospitals	Sep 30, 2020	<div>Change Status Accepted</div>	Sep 30, 2020	0 / 0 / 2
Tester84, Someone		May 2, 1963	Dr. Minnie Mouse	Meghan Hospitals	Sep 30, 2020	<div>Change Status Pending</div>		0 / 0 / 3
AutoReject3, Test3		Apr 24, 2000	Dr. Minnie Mouse	Yono Hospitals	Sep 30, 2020	<div>Change Status Pending</div>		0 / 0 / 2
						<div>Change Status</div>		

Filter by Status

☒ Pending
☒ Accepted
☐ Rejected
☐ Completed

4b Filter by Status

Pending (+1 other)

Programs Completed / Programs Enrolled / Programs Referred

Monoclonal Antibody eReferral Tool - Infusion Center Workflow

5 Advanced Search

To search a specific referral (patient, provider, etc.) navigate to the “Look up Referral” field in the top left corner of the screen to begin search. Please note, when searching dates the following format is required: MM/DD/YYYY.

Auto Reject

Filter by Status
Pending (+1 other)

5

Referrals Overview

Look up Referral
purpl

Name (last, first)	Gender	DOB	Doctor	Health Org.	Ref. Date	Referral Status ↓	Accepted Date	Programs
Tester13_Someone	Female	Jan 1, 2001	Dr. Purple		Aug 14, 2020	<div>Change Status Accepted</div>	Sep 23, 2020	1 / 1 / 2
Tester12_Someone	Prefer Not to Say	Jan 1, 2001	Dr. Purple		Aug 14, 2020	<div>Change Status Accepted</div>	Sep 23, 2020	0 / 2 / 2

Export to Excel

Items per page: 25 1 - 2 of 2 |< < > >|

Monoclonal Antibody eReferral Tool - Infusion Center Workflow

6 Export To Excel

To download a report of referred patients and additional datasets, click the green “Export to Excel” button at the bottom of the Referrals Overview page.

Tester13_Someone	Female	Jan 1, 2001	Dr. Purple	Aug 14, 2020	<div>Change Status Accepted</div>	Sep 23, 2020	1 / 1 / 2
Tester12_Someone	Prefer Not to Say	Jan 1, 2001	Dr. Purple	Aug 14, 2020	<div>Change Status Accepted</div>	Sep 23, 2020	0 / 2 / 2
Tester9_Someone	Female	Jan 1, 2001	Dr. Olive	Aug 14, 2020	<div>Change Status Accepted</div>	Sep 23, 2020	1 / 1 / 2
Tester7_Someone	Male	Jan 1, 2001	Dr. Olive	Aug 12, 2020	<div>Change Status Accepted</div>	Aug 4, 2012	0 / 1 / 2

Export to Excel

Items per page: 251 - 14 of 14< > >|

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U
1	confirmationNumber	firstName	middleI	lastName	dateOfBirth	phoneNumber	phoneN	alternat	alternat	homeAddress1	homeA	city	state	country	zip	bmi	hba1c	bloodPt	cholest	fastingC	referrin
2	1d1d1216-559b-4251-1f15-afc6723d3b21	Test7		AutoReject7	04/24/2000																Dr. Minn
3	1d1d1216-559b-4251-1f15-afc6723d3b21	Test7		AutoReject7	04/24/2000																Dr. Minn
4	1d4d7776-559b-4251-9f55-afc6723d3b21	Test4		AutoReject4	04/24/2000																Dr. Minn
5	1d4d7776-559b-4251-9f55-afc6723d3b21	Test4		AutoReject4	04/24/2000																Dr. Minn
6	1032c917-7c3f-48c4-8bcd-7adbe29c7084	Someone	middletest	Tester84	05/02/1963	301-222-5555	work	301-222-2;home				Los Angeles	CA		33333	20			100	normal	Dr. Minn
7	1032c917-7c3f-48c4-8bcd-7adbe29c7084	Someone	middletest	Tester84	05/02/1963	301-222-5555	work	301-222-2;home				Los Angeles	CA		33333	20			100	normal	Dr. Minn
8	1032c917-7c3f-48c4-8bcd-7adbe29c7084	Someone	middletest	Tester84	05/02/1963	301-222-5555	work	301-222-2;home				Los Angeles	CA		33333	20			100	normal	Dr. Minn
9	1d5d7366-559b-4251-9f55-afc6723d3b21	Test3		AutoReject3	04/24/2000																Dr. Minn
10	1d5d7366-559b-4251-9f55-afc6723d3b21	Test3		AutoReject3	04/24/2000																Dr. Minn
11	1b5b7367-789b-4241-9f94-afc6723d3b21	Test2		AutoReject2	04/24/2000																Dr. Minn
12	1b5b7367-789b-4241-9f94-afc6723d3b21	Test2		AutoReject2	04/24/2000																Dr. Minn
13	1032c917-7c3f-48c4-8bcd-7adbe29c7083	Someone	middletest	Tester83	05/02/2000	301-222-5555	work	301-222-2;home				Los Angeles	CA		33333	20			100	normal	Dr. Minn
14	1032c917-7c3f-48c4-8bcd-7adbe29c7083	Someone	middletest	Tester83	05/02/2000	301-222-5555	work	301-222-2;home				Los Angeles	CA		33333	20			100	normal	Dr. Minn
15	1032c917-7c3f-48c4-8bcd-7adbe29c7083	Someone	middletest	Tester83	05/02/2000	301-222-5555	work	301-222-2;home				Los Angeles	CA		33333	20			100	normal	Dr. Minn
16	1032c917-7c3f-48c4-8bcd-7adbe29c7082	Someone	middletest	Tester82	01/22/1972	301-222-5555	work	301-222-2;home				Springfield	MO		33333	20			100	normal	Dr. Minn
17	1032c917-7c3f-48c4-8bcd-7adbe29c7082	Someone	middletest	Tester82	01/22/1972	301-222-5555	work	301-222-2;home				Springfield	MO		33333	20			100	normal	Dr. Minn
18	1032c917-7c3f-48c4-8bcd-7adbe29c7082	Someone	middletest	Tester82	01/22/1972	301-222-5555	work	301-222-2;home				Springfield	MO		33333	20			100	normal	Dr. Minn
19	1c4a7384-688a-4221-9f74-afc7723b3c07	Someone		Tester15	01/01/0001	9858745445				123 eutaw street		Baltimore	MD		500058	25		2547	5478G		Dr. Yello

Monoclonal Antibody eReferral Tool - Infusion Center Workflow

7 Patient Details Overview

To locate all COVID specific information specific to the referral, click the Health Records tab at the top of the screen then navigate to the “Clinical Note” section to find the diagnostic report labeled: Monoclonal Antibody Infusion Referral. Once clicked, the COVID referral specific information will display to the right side of the screen where you can print a hard copy and/or print to pdf.

The screenshot displays the 'HEALTH RECORDS' tab selected in the top navigation bar. Below the navigation bar, the 'CBO REFERRAL WORKLIST' section is visible. The patient information for 'CADENCE, ANNA' is shown, including her gender (Female), date of birth (16 Nov 1981), and EID (223186022). The 'HEALTH RECORDS' section includes a 'Date Range' filter set to '1 Year'. The 'Clinical Notes' section is highlighted with a yellow box, and a search bar is present. Below the search bar, a table lists the clinical notes, with the first entry '2021-01-20 Monoclonal Antibody infusion Referral' highlighted. The 'Narrative' section on the right displays the details of the selected note, including patient demographics and clinical history.

HOME PATIENT SNAPSHOT ENS PROMPT **HEALTH RECORDS** EMERGENT IMAGING IMAGING-WORKLIST REFERRALS REFERRAL PORTAL

CBO REFERRAL WORKLIST

CADENCE, ANNA

Female | Date of Birth: 16 Nov 1981 (39 Y)
EID: 223186022

HEALTH RECORDS

Date Range : 1 Year ▼

Clinical Notes

Search...

Date	Description	Facility / Provider
2021-01-20	Monoclonal Antibody infusion Referral	

Narrative

Height: 72
Weight (lbs): 225
On O2 Therapy?: true
Baseline O2 Rate: 90
Required Increased O2 Since Becoming Symptomatic: true
High Risk Conditions: Chronic Kidney Disease (CKD), Diabetes (type 1 or type 2), Receiving Immunosuppressant treatment

Monoclonal Antibody eReferral Tool - Infusion Center Workflow

8 Patient Details Overview

To view patient details, select the appropriate patient to review the “Referral Details” which includes all the details captured by the referring provider at the time of referral. Referral Status updates can be completed on the Referral Details page as well.

Save Cancel

Referral Details

Confirmation Number

1c4a7384-688a-4221-9f74-afc7723b3c03

Group (CBO ID)

555

8*Referral Status

Pending

Pending

Accepted

Rejected

Completed

Patient Information

*Patient ID

alpha2

First Name

Someone

Middle Name

Monoclonal Antibody eReferral Tool - Infusion Center Workflow

Patient Details Overview

The “Save” and “Cancel” buttons are visible on this page. Click “Cancel” to return to the Referrals Overview page. Information you have entered will NOT be saved.

Click “SAVE” to ensure that all the information you enter will be saved to this form.



Save

Cancel

Referral Details

Confirmation Number

1c4a7384-688a-4221-9f74-afc7723b3c03

Group (CBO ID)

555

*Referral Status

Pending

Pending

Accepted

Rejected

Completed

Patient Information

*Patient ID

alpha2

First Name

Someone

Middle Name

Monoclonal Antibody eReferral Tool - Infusion Center Workflow

10 Patient Information

Certain fields must be completed by a Infusion Site in order to successfully complete the Web Form. A patient ID and the patient’s gender must be entered into the “Patient Information” section in order to save this document.

Save Cancel

Referral Details

Confirmation Number

1d1d1216-559b-4251-1f15-afc6723d3b21

Group (CBO ID)

555

*Referral Status

Pending

Patient Information

10

*Patient ID

Populated by CBO

Patient ID is required.

Name Suffix

First Name

Test7

Middle Name

Last Name

AutoReject7

Date of Birth

Apr 24, 2000

10

*Gender

Populated by CBO

Gender is required.

SSN

####

Monoclonal Antibody eReferral Tool - Infusion Center Workflow

11 Patient Contact Details

If the end user has the patient’s home phone number, work number, and/or cell phone, it can be entered in the “Patient Contact Details “ section. The blue boxed sections/fields, Phone, Email, and Alternate Phone will be pre-populated (and not editable) if the referring person completes fields within the referral Web Form.

Save

Cancel

11

Patient Contact Details

Home Phone

Populated by CBO

####

Work Phone

Populated by CBO

####

Cell Phone

Populated by CBO

####

Alternate Phone (From Referral)

Auto-populated from Web Form

Phone (From Referral)

Auto-populated from Web Form

Email (From Referral)

Auto-populated from Web Form

12 Clinical Fields

The Patient Clinical Fields will be pre-populated (and not editable) with data from the referral Web Form.

12

Patient Clinical Fields

BMI

HbA1c

Blood Pressure

Cholesterol

Fasting Glucose

Monoclonal Antibody eReferral Tool - Infusion Center Workflow

13 Referring Physician and PCP Information

The “Referring Physician Information” section captures the contact information for the referring provider. Additionally, any notes that the referrer added to the Web Form will be shown here. These fields are also not editable.

13

Referring Physician Information

Referring Physician Name

Dr. Minnie Mouse

NPI

1032c917-7c3f-48c4-9999-7adbe29c7964

Organization

Yono Hospitals

Referring Provider/Person Notes

Free text note from referring person.

Referring Person Name

Rohan

Referring Person Email

rohan@gmaol.com

Primary Care Provider Information

Practice

Location

PCP

Monoclonal Antibody eReferral Tool - Infusion Center Workflow

14 Program Referred to Section

The “Program Referred To” section will show Bamlanivimab as the program. Click the inverted arrow to open program details.

(14a) The Opt-Out button should be utilized when one of the following two choices are made:

1. If the patient chooses to participate but does not wish to have their information shared with CRISP
2. If the patient chooses to not receive the treatment AND does not wish to share that information with CRISP.

Program(s) Referred To

Tester One

Dev Two

14

Program(s) Referred To

Tester One

Program Referred

Tester One

***Enrollment Status**

Pending

Enrollment Date

Program End Date

Appointment Date

Choose a date

Program Care Manager

Program Care Manager Phone #

###-####

Program Care Manager Email

Note/Care Alert

14a

☐ Opt Out the Program
Note: This prevents data sharing with CRISP.

Monoclonal Antibody eReferral Tool - Infusion Center Workflow

15 Program Referred To Enrolled View

Patient enrollment status can be changed here. Once you select “Enrolled,” an enrollment date will populate. If referral status was changed from the Referrals Overview tab to Accepted, the date should auto generate and populate this field.

Program(s) Referred To

Tester One

Program Referred

Tester One

☐ Opt Out the Program

Note: This prevents data sharing with CRISP.

15

*Enrollment Status

Enrolled

Enrollment Date

10/20/2020

Program End Date

Appointment Date

Choose a date

Program Care Manager

Program Care Manager Phone #

Program Care Manager Email

Note/Care Alert

Monoclonal Antibody eReferral Tool - Infusion Center Workflow

17 Care Manager Fields

The Infusion Site can leave a note in the free text section. CRISP will display this note in the ULP.

*Enrollment Status

Pending

Enrollment Date

Program End Date

Appointment Date

Choose a date



Program Care Manager

Program Care Manager Phone #

####

Program Care Manager Email

Note/Care Alert

Free text note from Infusion Site to referring person. Shows up as a Care Alert in Snapshot in CRISP's ULP.

17

CBO Note back to referring person example:
Patient with sudden weight loss/fatigue, but hasn't called doctor. Needs help understanding medications or a possible adjustment could be needed. May recommend looking at dosage or immediate follow-up.

Referring Person Workflow

Workflow for individuals who have submitted a referral and are interested in learning the outcome of that referral.

Important Note:

Users can still pull down referral outcome information using the Snapshot tab in the CRISP Unified Landing Page (ULP). This is simply an additional (more efficient means) for obtaining the same information.



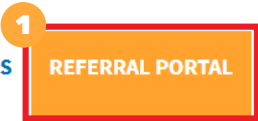
Monoclonal Antibody eReferral Tool - Referring Person

1 Login

Log into CRISP’s Unified Landing Page (ULP) and click the Referral Portal tab.



HOME PATIENT SNAPSHOT ENS PROMPT REFERRALS HEALTH RECORDS



(SIGN OUT)

Filter by Status
Pending (+1 other) ▼

Referrals Overview							
Look up Referral							
Name (last, first)	Gender	DOB	CBO	Ref. Date	Referral Status ↓	Accepted Date	Programs →
PatientOne, Sample		May 23, 1945	Sample CBO One	Nov 24, 2020	Pending		0 / 0 / 2

Monoclonal Antibody eReferral Tool - Referring Person

2 Referrals Overview

Review the Referrals Overview page. Here, you will find a queue of all patients you have referred using the CRISP Referral tool.

Filter by Status

Pending (+1 other)

2

Referrals Overview

Look up Referral

Name (last, first)	Gender	DOB	CBO	Ref. Date	Referral Status ↓	Accepted Date	Programs
Fields, Minie		Jun 30, 1990	Min CBO	Jul 17, 1997	Pending		0 / 0 / 2
Fields, Schema		Jan 1, 2001	Min CBO	Aug 26, 2020	Pending		0 / 0 / 2
optOut_test	Prefer Not to Say	Jun 30, 1990	Min CBO	Sep 15, 2020	Pending		0 / 0 / 2
Tester82, Someone	Male	Jan 22, 1972	CBO 1	Sep 24, 2020	Pending		0 / 0 / 3
Tester84, Someone		May 2, 1963	CBO 1	Sep 30, 2020	Pending		0 / 0 / 3
Tester83, Someone	Female	May 2, 2000	CBO 1	Sep 24, 2020	Accepted	Sep 24, 2020	0 / 2 / 3

Export to Excel

Items per page: 25 1 - 6 of 6 < < > > |

Monoclonal Antibody eReferral Tool - Referring Person

3 Referrals Overview Page Description

Each column can be filtered for optimized viewing. Navigate to the top right corner of the screen to select desired filltering from the filters dropdwon. Please note, the information provided in the fields cannot be edited. The “Referrals Overview” is designed to provide a read-only view of information sent to and received from the Infusion Site.

Referrals Overview

Look up Referral

Name (last, first)	Gender	DOB	CBO	Ref. Date	Referral Status ↓	Accepted Date	Programs
Fields, Minie		Jun 30, 1990	Min CBO	Jul 17, 1997	Pending		0 / 0 / 2
Fields, Schema		Jan 1, 2001	Min CBO	Aug 26, 2020	Pending		0 / 0 / 2
optOut_test	Prefer Not to Say	Jun 30, 1990	Min CBO	Sep 15, 2020	Pending		0 / 0 / 2
Tester82_Someone	Male	Jan 22, 1972	CBO 1	Sep 24, 2020	Pending		0 / 0 / 3
Tester84_Someone		May 2, 1963	CBO 1	Sep 30, 2020	Pending		0 / 0 / 3
Tester83_Someone	Female	May 2, 2000	CBO 1	Sep 24, 2020	Accepted	Sep 24, 2020	0 / 2 / 3

Export to Excel

Items per page: 25 1 - 6 of 6 |< < > >|

3

Filter by Status

☒ Pending

☒ Accepted

☐ Rejected

☐ Completed

Monoclonal Antibody eReferral Tool - Referring Person

4 Advanced Search

To search a specific referral (patient, provider, etc.) navigate to the “Look up Referral” field in the top left corner of the screen. Please note, when searching dates the following format is required: MM/DD/YYYY.

Filter by Status

Pending (+1 other)

4

Referrals Overview

Look up Referral

som

Name (last, first)	Gender	DOB	CBO	Ref. Date	Referral Status ↓	Accepted Date	Programs
Tester82, Someone	Male	Jan 22, 1972	CBO 1	Sep 24, 2020	Pending		0 / 0 / 3
Tester84, Someone		May 2, 1963	CBO 1	Sep 30, 2020	Pending		0 / 0 / 3
Tester83, Someone	Female	May 2, 2000	CBO 1	Sep 24, 2020	Accepted	Sep 24, 2020	0 / 2 / 3

[Export to Excel](#)

Items per page: 25 1 – 3 of 3 |< < > >|

Monoclonal Antibody eReferral Tool - Referring Person

5 Export to Excel

To download a report of referred patients and additional datasets, click the green “Export to Excel” button at the bottom of the Referrals Overview page.

Filter by Status
Pending (+1 other)

Referrals Overview

Look up Referral

Name (last, first)	Gender	DOB	CBO	Ref. Date	Referral Status ↓	Accepted Date	Programs
Fields, Minie		Jun 30, 1990	Min CBO	Jul 17, 1997	Pending		0 / 0 / 2
Fields, Schema		Jan 1, 2001	Min CBO	Aug 26, 2020	Pending		0 / 0 / 2
optOut_test	Prefer Not to Say	Jun 30, 1990	Min CBO	Sep 15, 2020	Pending		0 / 0 / 2
Tester82_Someone	Male	Jan 22, 1972	CBO 1	Sep 24, 2020	Pending		0 / 0 / 3
Tester84_Someone		May 2, 1963	CBO 1	Sep 30, 2020	Pending		0 / 0 / 3
Tester83_Someone	Female	May 2, 2000	CBO 1	Sep 24, 2020	Accepted	Sep 24, 2020	0 / 2 / 3

Export to Excel

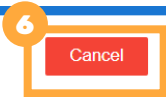
Items per page: 25 1 - 6 of 6

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U
1	confirmationNumber	firstName	middleI	lastName	dateOfBirth	phoneNumber	phoneN	alternat	alternat	homeAddress1	homeAi	city	state	country	zip	bmi	hba1c	bloodPi	cholesti	fastingC	referrin
2	1d1d1216-559b-4251-1f15-afc6723d3b21	Test7		AutoReject7	04/24/2000																Dr. Minn
3	1d1d1216-559b-4251-1f15-afc6723d3b21	Test7		AutoReject7	04/24/2000																Dr. Minn
4	1d4d7776-559b-4251-9f55-afc6723d3b21	Test4		AutoReject4	04/24/2000																Dr. Minn
5	1d4d7776-559b-4251-9f55-afc6723d3b21	Test4		AutoReject4	04/24/2000																Dr. Minn
6	1032c917-7c3f-48c4-8bcd-7adbe29c7084	Someone	middletest	Tester84	05/02/1963	301-222-5555	work	301-222-2:home				Los Angeles	CA		33333	20			100	normal	Dr. Minn
7	1032c917-7c3f-48c4-8bcd-7adbe29c7084	Someone	middletest	Tester84	05/02/1963	301-222-5555	work	301-222-2:home				Los Angeles	CA		33333	20			100	normal	Dr. Minn
8	1032c917-7c3f-48c4-8bcd-7adbe29c7084	Someone	middletest	Tester84	05/02/1963	301-222-5555	work	301-222-2:home				Los Angeles	CA		33333	20			100	normal	Dr. Minn
9	1d5d7366-559b-4251-9f55-afc6723d3b21	Test3		AutoReject3	04/24/2000																Dr. Minn
10	1d5d7366-559b-4251-9f55-afc6723d3b21	Test3		AutoReject3	04/24/2000																Dr. Minn
11	1b5b7367-789b-4241-9f94-afc6723d3b21	Test2		AutoReject2	04/24/2000																Dr. Minn
12	1b5b7367-789b-4241-9f94-afc6723d3b21	Test2		AutoReject2	04/24/2000																Dr. Minn
13	1032c917-7c3f-48c4-8bcd-7adbe29c7083	Someone	middletest	Tester83	05/02/2000	301-222-5555	work	301-222-2:home				Los Angeles	CA		33333	20			100	normal	Dr. Minn
14	1032c917-7c3f-48c4-8bcd-7adbe29c7083	Someone	middletest	Tester83	05/02/2000	301-222-5555	work	301-222-2:home				Los Angeles	CA		33333	20			100	normal	Dr. Minn
15	1032c917-7c3f-48c4-8bcd-7adbe29c7083	Someone	middletest	Tester83	05/02/2000	301-222-5555	work	301-222-2:home				Los Angeles	CA		33333	20			100	normal	Dr. Minn
16	1032c917-7c3f-48c4-8bcd-7adbe29c7082	Someone	middletest	Tester82	01/22/1972	301-222-5555	work	301-222-2:home				Springfield	MO		33333	20			100	normal	Dr. Minn
17	1032c917-7c3f-48c4-8bcd-7adbe29c7082	Someone	middletest	Tester82	01/22/1972	301-222-5555	work	301-222-2:home				Springfield	MO		33333	20			100	normal	Dr. Minn
18	1032c917-7c3f-48c4-8bcd-7adbe29c7082	Someone	middletest	Tester82	01/22/1972	301-222-5555	work	301-222-2:home				Springfield	MO		33333	20			100	normal	Dr. Minn
19	1c4a7384-688a-4221-9f74-afc7723b3c07	Someone		Tester15	01/01/0001	9858745445				123 eutaw street		Baltimore	MD		500058	25		2547	5478G		Dr. Yello

Monoclonal Antibody eReferral Tool - Referring Person

6 Patient Details View

Select a patient from the Referrals Overview list to navigate to the Patient Details screen. This screen includes all the details captured by the referring person at the time of referral. Click “Cancel” to return to the previous page.



Referral Detail

Confirmation Number

1c4a7384-688a-4221-9f74-afc7723b3b01

Patient Information

First Name

Minie

Middle Name

jones

Last Name

Fields

Date of Birth

Jun 30, 1990

Patient Address

Home Address 1

Home Address 2

City

State

Monoclonal Antibody eReferral Tool - Referring Person

7 Patient Contact and Clinical Fields

The fields in these sections are populated with information provided in the Web Form.

Cancel

7

Patient Contact Details

Phone

0

Email

Alternate Phone

0

Patient Clinical Fields

BMI

HbA1c

Blood Pressure

Cholesterol

Fasting Glucose

Monoclonal Antibody eReferral Tool - Referring Person

8

Referring Physician Information

The fields in these sections are populated with information provided in the Web Form.

8

Referring Physician Information

<div>Referring Physician Name</div> <div>Dr. Minnie Mouse</div>	<div>NPI</div> <div>1032c917-7c3f-48c4-9999-7adbe29c7964</div>	<div>Organization</div> <div>Meghan Hospitals</div>	<div>Provider Information (Notes)</div> <div></div>
<div>Referring Person Name</div> <div>Rahul</div>			<div>Referring Person Email</div> <div>rahul@gmail.com</div>

Referral Information

<div>Referral Submitted Date</div> <div>Jul 17, 1997</div>	<div>Referral Status</div> <div>Pending</div>
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Note: Please click in to the individual programs below to check the status of each separate program.

Monoclonal Antibody eReferral Tool - Referring Person

9 Program Referred to Section

The “Program(s)” section will show Bamlanivimab as the program. Click the inverted arrow to open program details.

(9a) These fields are populated by the Infusion Site. This data is also accessible via CRISP’s ULP Snapshot tab.

Program(s) (Limit 5)

Mini One

▼

Mini Two

▼

9a

Program(s) (Limit 5)

Mini One

^

Program ID

min1

Program Name

Mini One

Program Description

Program Care Manager

Program Care Manager Phone #

Program Care Manager Email

Program Start Date

Program End Date

Enrollment Status

Pending

Appointment Date

Appointment Status

CBO Notes/Care Alert

Any additional questions, comments, or concerns?

Please email:

1. Mandy Williams | Mandy.Williams@crisphealth.org

7160 Columbia Gateway Drive, Suite 100
Columbia, MD 21046

Please email support@crisphealth.org for any issues, suggestions or defects.

