My Patient Summary: Frequently Asked Questions

Would a user need to configure their My Patient Summary each time they look up a patient?

No. Once My Patient Summary has been configured with pinned tabs, the same view persists until the user adjusts their chosen pinned tabs. Users may remove their pinned tabs at any time.

How many tabs/subtabs can a user pin within My Patient Summary?

Users can choose to select up to 8 tabs/subtabs.

Once My Patient Summary is live, will it automatically present itself in InContext as the user's landing page?

No. To make My Patient Summary their landing page, users need to arrange the feature as the top tab in the Tab Order section in their user settings. Once user settings have been saved, My Patient Summary will be their InContext landing page.

Can users access My Patient Summary through the web portal or only through the EHR application?

Regardless of how users access InContext, My Patient Summary is available to all users through both the web portal and EHR application.

Is My Patient Summary only applicable for users at the frontline of care?

My Patient Summary is a helpful feature for all InContext users regardless of their role or use. For users like care navigators or care coordinators, pinning highly utilized tabs such as demographics, care team and social needs data can save users unnecessary clicks and help users get to the data they need, quickly.